



November, 2007

# Management Presentation





### Safe Harbor Disclosure

This slide presentation is for informational purposes only. It should be read in conjunction with our Form 10-K for the year 2006, our Form 10-Q for the second and third quarters of 2007 and our Form 8-Ks filed with the Securities and Exchange Commission (SEC), all of which are available on the "Investor Relations" section of our website at www.employers.com.

#### Non-GAAP Financial Measures

In presenting Employers Holdings, Inc.'s (EMPLOYERS) results, management has included and discussed certain non-GAAP financial measures, as defined in Regulation G. Management believes these non-GAAP measures better explain EMPLOYERS results allowing for a more complete understanding of underlying trends in our business. These measures should not be viewed as a substitute for those determined in accordance with GAAP. The reconciliation of these measures to their most comparable GAAP financial measures is included in this presentation or in our Form 10-K for the year 2006, our Form 10-Q for the second quarter 2007 and our Form 8-Ks filed with the Securities and Exchange Commission (SEC) and available in the "Investor Relations" section of our website at <a href="https://www.employers.com">www.employers.com</a>.

#### **Forward-looking Statements**

This presentation contains certain forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements include statements regarding anticipated future results and can be identified by the fact that they do not relate strictly to historical or current facts. They often include words like "believe", "expect", "anticipate", "estimate" and "intend" or future or conditional verbs such as "will", "would", "should", "could" or "may". Certain factors that could cause actual results to differ materially from expected results include increased competitive pressures, changes in the interest rate environment, general economic conditions, and legislative and regulatory changes that could adversely affect the business of EMPLOYERS and its subsidiaries. All subsequent written and oral forward-looking statements attributable to us or individuals acting on our behalf are expressly qualified in their entirety by these cautionary statements. We undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

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### America's small business insurance specialist.®

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## **Corporate Overview**





### Overview

#### **Business**

- Specialty provider of workers' compensation insurance
  - 18<sup>th</sup> largest private writer in the U.S. (1)
  - 8th largest private writer in California (1)
  - 2<sup>nd</sup> largest writer in Nevada (1)

#### **Customers**

- Small businesses in low to medium hazard industries
- Distribution through independent agents and strategic partners
- 33,027 policies in force at 9/30/2007
- Average annual policy premium of approximately \$11,000

#### Geographic

- Focused in western U.S. direct premiums written as of the third quarter of 2007
  - 71% in California
  - 19% in Nevada
  - 10% in nine other states





## Key Strengths

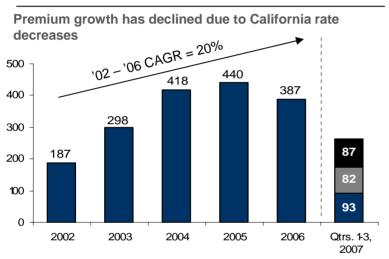
- Established enterprise with 94 year operating history
- Focused operations and disciplined underwriting target an attractive and underserved market segment with growth opportunities
- Unique and long-standing strategic distribution relationships
- Financial strength and flexibility strong balance sheet and conservative reserving
- Experienced management team with deep knowledge of workers' compensation



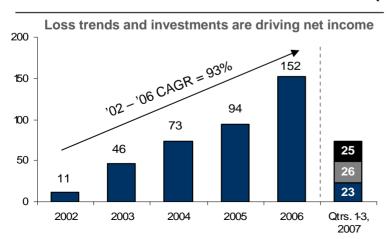


### Financial Snapshot (\$ million)

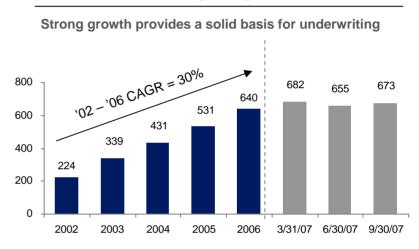
#### **Net Premium Written**



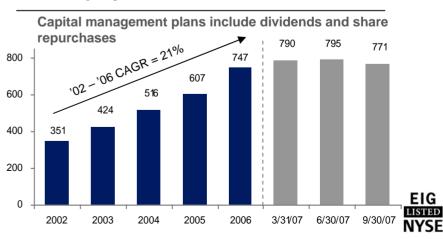
#### **Net Income Before Loss Portfolio Transfer (LPT)**



#### **Statutory Surplus**



#### **Equity Incl. Deferred Gain - LPT**





## Strategies

Focus on Profitability



- Target attractive, underserved small business market
- Maintain disciplined risk selection, underwriting and pricing

Pursue
Organic
Growth
Opportunities



- Expand in current markets and in our new states
- Leverage infrastructure, technology and systems
- Utilize existing and new strategic distribution partners

Optimize Capital Structure

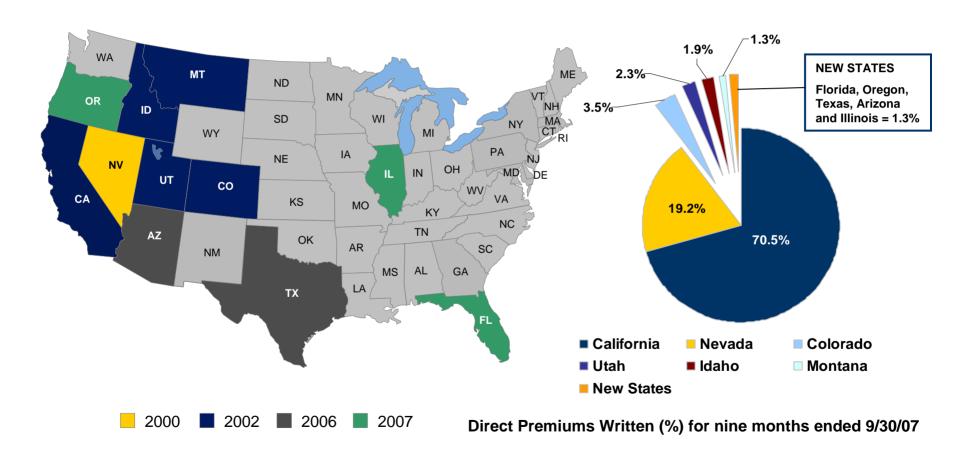


- Invest in operations and manage capital prudently
- Return capital to shareholders
- Consider opportunistic strategic transactions





# **Expanding Geographic Footprint**







### Seasoned Executives with Extensive Experience

Name	Title	Experience (Years)
Douglas D. Dirks	Chief Executive Officer	22
Martin J. Welch	President and Chief Operating Officer	29
William E. Yocke	EVP, Chief Financial Officer	31
T. Hale Johnston	SVP, President of Pacific Region	16
David M. Quezada	SVP, President of Strategic Markets Region	22
George Tway	SVP, President of Western Region	19
Stephen V. Festa	SVP, Chief Claims Officer	25
Jeff J. Gans	SVP, Chief Underwriting Officer	28

Average experience of senior operating leadership = 24 years



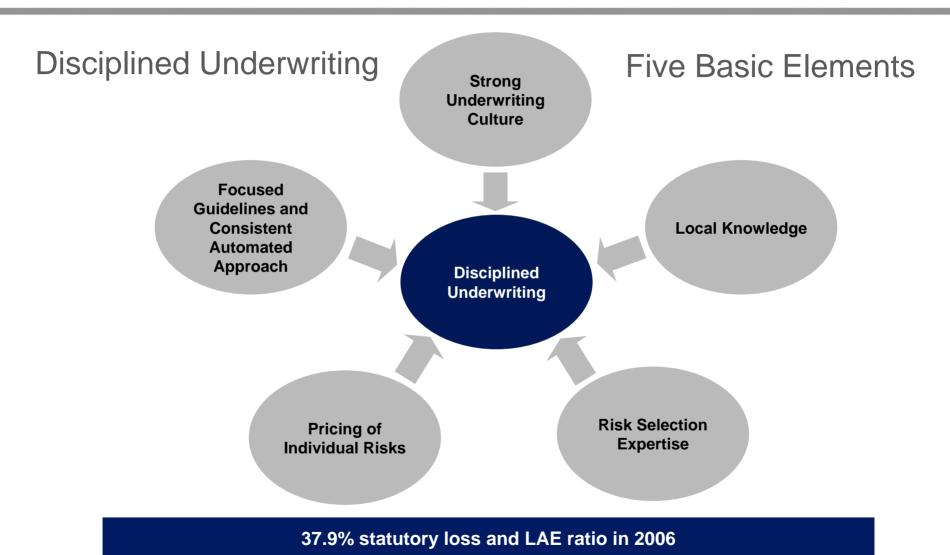




## **Insurance Operations**



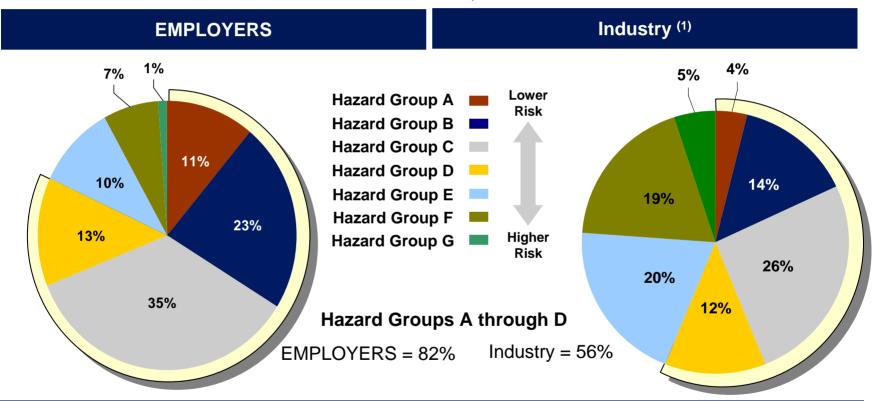






### Focus on Low to Medium Hazard Groups

% of Premiums Written, 12/31/06



Focus on low to medium hazard risks allows us to optimize risk selection and pricing adequacy





### **Customer Selection**

#### **Top Ten Classes in 2006**

Hazard Group	Class	Direct Premiums Written (000s)	Percent of Total
А	Restaurants	\$ 27,654	7.1%
С	Physicians & Clerical	24,858	6.4
В	Store: Wholesale	18,854	4.8
В	College: Professional Employees & Clerical	11,590	3.0
В	Store: Retail	11,189	2.9
С	Clerical Office Employees	9,846	2.5
D	Machine Shops	9,455	2.4
С	Clothing Manufacturers	9,040	2.3
С	Dentists & Dental Surgeons & Clerical	7,939	2.0
D	Automobile	6,458	1.7
	Top 10	\$136,883	35.1%

**EMPLOYERS** further differentiates risks within industry-defined customer classes





## Focused Marketing and Distribution

#### **Independent Agents and Brokers**

#### **PACIFIC REGION**

- California
- In 2006, 44% of direct premiums written

#### **WESTERN REGION**

- Nevada, Colorado, Utah, Montana, Idaho, Texas, Arizona, Illinois, Oregon, Florida
- In 2006, 26% of direct premiums written

#### **Strategic Distribution Partners**

#### STRATEGIC REGION

- Largely ADP & Wellpoint; added E-CHX in Qtr 4, 2006
- Primarily California today
- Intego Insurance Services, LLC, in Qtr. 3, 2007
- In 2006, 30% of direct premiums written

Three business units target customer segments with a focused underwriting approach





### Strategic Distribution Partners



- Largest payroll services company in the U.S. with over 450,000 clients
- Partner since entering California market in 2002
- Business originated by ADP's field sales staff and insurance agency
- "Pay-by-Pay" premium collection



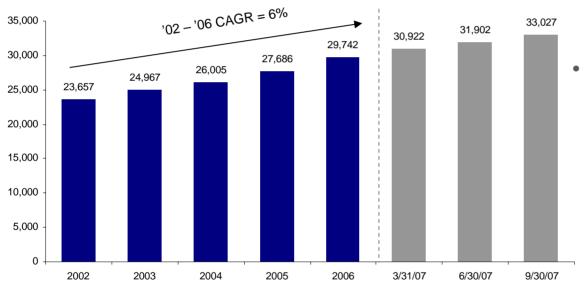
- Largest group health carrier in California
- Partner since entering California market in 2002
- Business originated by Wellpoint's health insurance agents
- Single bill to customers

Strategic partners expand market reach and produce business with high persistency





### In Force Policy Count



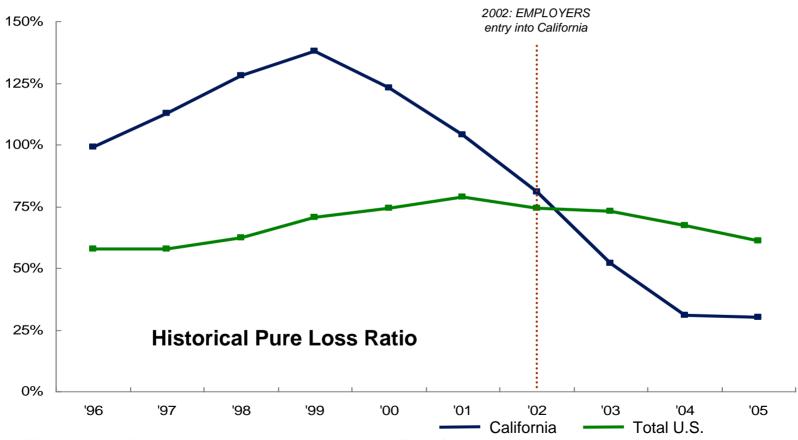
- Solid in force policy count growth continued in the third quarter, 2007
  - 33,027 at 9/30/07
  - 29,311 at 9/30/06
  - Total increase of 3,716 or 12.7%

Total in force policy count has grown consistently with a 2002 – 2006 CAGR of 6%





## Workers' Compensation Industry



Source: WCIRB as of 09/30/06 (California); Insurance Information Institute as of 12/31/05 (Total U.S.)





### California Rates and Rate Setting

Recent Commissioner Ordered Advisory Pure Premium Changes				
January 1, 2004	-14.9%			
July 1, 2004	- 7.0%			
January 1, 2005	- 2.2%			
July 1, 2005	-18.0%			
January 1, 2006	-15.3%			
July 1, 2006	-16.4%			
January 1, 2007	- 9.5%			
July 1, 2007 - 14.2%				
Cumulative Change -65.1%				

- Workers' Compensation Insurance Rating Bureau (WCIRB) recommended increase of 5.2% in October, 2007
- Company's choice to implement rate changes
  - Internal analyses are compared to Bureau's view of the industry to confirm actual experience
  - Filed loss cost multipliers (LCMs) account for loss adjustment, underwriting and commission expenses and targeted unlevered return of 12% to 13%
  - Rate deviation plans modify full premium rates based on individual or group risk characteristics to yield "effective rates"
- EMPLOYERS filed a 4.5% decrease in premium for California policies incepting on or after September 15, 2007
  - Rate filing accepted August, 2007
- Awaiting Commissioner Ordered Advisory Pure Premium Change for rates on January 1, 2008





## **Insurance Operations Summary**

- High performing insurance operation, built upon four key elements
  - A highly focused customer base
  - A disciplined underwriting culture
  - An efficient and scalable infrastructure
  - Strong producer and strategic partner relationships, providing us with:
    - broader access to markets
    - enhanced value delivery to our customers
    - more cost-effective production







### **Financial Results**





### Four Key Elements of Our Financial Strength

0.5:1 NPW / Surplus (Trailing 12 months NPW at 9/30/07)

**Surplus of** Conservative \$673MM Reserving at 9/30/2007 Catastrophe **High Quality** Reinsurance Investment **Portfolio Program** 

Track record of reserve strength

Approximately 90% fixed maturity with average rating AA

Coverage up to \$200MM loss





## Loss Portfolio Transfer (LPT)

- Non-recurring transaction with no ongoing cash benefits or charges to current operations
- Retroactive 100% quota share reinsurance coverage for all losses occurring prior to 7/1/95
- Gain on transaction booked as statutory surplus; deferred and amortized under GAAP

Contract					
\$ millions					
Total Coverage	\$2,000				
Original Reserves Transferred	\$1,525				
Consideration	775				
Gain at 1/1/2000	750				
Subsequent Reserve Adjustments	(147.5)				
Gain at 9/30/2007	\$602.5				

Accounting at 9/30/07	
\$ millions	
Statutory Surplus Created	\$602.5
Cumulative Amortization To Date	(173.2)
GAAP: Deferred Reinsurance Gain – LPT Agreement	\$429.3





### Selected Operating Results

\$ Million	12/31/05	12/31/06	<u>Q1</u> 2007	<u>Q2</u> 2007	<u>Q3</u> 2007	_	<u>′TD</u> 007		
Income Statement Data									
Gross Premiums Written	\$ 458.7	\$ 401.8	\$ 96.5	\$ 84.6	\$ 90.3	\$	271.3		Premiums are
Net Premiums Written	439.7	387.2	93.2	81.5	87.3		262.0		declining due to California rate
Net Premiums Earned	438.3	393.0	89.8	84.1	88.5		262.4		decreases
Net Investment Income	54.4	68.2	20.8	19.3	19.2		59.4		
Net Income	137.6	171.6	27.9	30.8	29.9		88.5		Loss trends and investments are
Net Income Before LPT	93.8	152.2	23.3	26.2	25.3		74.8		driving net income
Balance Sheet Data									
Total investments	1,595.8	1,715.7	1,768.6	1,695.2	1,730.9	}		ortfolio re-allocation (equity ales) in Q4 of 2006 reduced	
Cash and cash equivalents	61.1	80.0	66.5	149.3	93.2			,	volatility
Total assets	3,094.2	3,195.7	3,221.2	3,221.2	3,169.3		١٨	lh:la	
Reserves for loss & LAE	2,350.0	2,307.8	2,307.2	2,294.3	2,282.5	<b> </b>	declined		premiums have n California, losses
Shareholders' equity	144.6	303.8	352.0	361.6	341.8			nave	also declined
Equity including LPT deferred gain	607.0	746.8	790.4	795.5	771.1				



### Earnings and EPS

\$ Million (except per share data)	12/31/05	12/31/06	<u>Q1</u> 2007	<u>Q2</u> 2007	<u>Q3</u> 2007	<u>YTD</u> 2007
GAAP Net Income	\$ 137.6	\$171.6	\$27.9	\$30.8	\$29.9	\$88.5
Less: LPT Deferred Gain Amortization	(43.8)	(19.4)	(4.6)	(4.6)	(4.6)	(13.7)
Net Income Before LPT	\$ 93.8	\$ 152.2	\$ 23.3	\$ 26.2	\$ 25.3	\$ 74.8
EPS for Feb. 5 through the period (required reporting due to conversion)			.40			\$ 1.55
GAAP EPS for the period	\$2.75 <sup>(1)</sup>	\$3.43 <sup>(1)</sup>	.53 <sup>(2)</sup>	.58 (3)	.58 <sup>(4)</sup>	\$ 1.69 <sup>(2,4)</sup>
EPS attributable to LPT	.87 <sup>(1)</sup>	.39 (1)	.08 (2)	.09 (3)	.09 (4)	.26 (2,4)
EPS Before Impacts of the LPT, pro forma	\$ 1.88 <sup>(1)</sup>	\$ 3.04 <sup>(1)</sup>	\$ .45 <sup>(2)</sup>	\$ .49 <sup>(3)</sup>	\$ .49 <sup>(4)</sup>	\$ 1.43 <sup>(2,4)</sup>

- (1) **Pro Forma** EPS for 2005 and 2006 assumes 50,000,002 shares outstanding before the conversion.
- (2) Pro forma basic and diluted EPS computed using the weighted average shares outstanding **during** the period after the Company's IPO and assumes the 50,000,002 shares outstanding prior to the IPO. Equity instruments have been excluded in computing the diluted earnings per share because their inclusion would be anti-dilutive.
- (3) Basic and Diluted EPS computed using the actual weighted shares outstanding **during** the period.
- (4) Basic EPS and Diluted EPS round to the same amount for the period.





## **Underwriting Profitability**

COMBINED RATIO	12/31/05	12/31/06	<u>YTD</u> 2007	Excluding reserve development for 9 months, 2007 (1)
Loss & LAE Ratio	48.3%	33.0%	42.4%	59.0%
Less: Impact of LPT (2)	10.0%	4.9%	5.2%	5.2%
Loss & LAE Ratio (excl. LPT)	58.3%	37.9%	47.6%	64.2%
Commission Expense Ratio (3)	10.7%	12.3%	13.6%	13.6%
Underwriting & Other Expense Ratio (3)	16.0%	22.3%	25.8%	25.8%
Combined Ratio (excl. LPT)	84.9%	72.6%	87.1%	103.7%
Favorable Reserve Development (\$ million)	\$78.1	\$107.1	\$43.4	\$43.4

<sup>(1)</sup> Excluding \$43.4 million of favorable development in the first nine months of 2007, our loss ratio before the LPT would have been 64.2% and our combined ratio would have been 103.7%. We target a combined ratio of 100.



<sup>(2)</sup> Total deferred gain amortization and LPT reserve adjustment of \$43.8 million in 2005, \$19.4 million in 2006, \$4.6 million in the first, second and third quarters of 2007.

<sup>(3)</sup> Our higher expense ratio is largely a function of falling California rates.



### Reinsurance Program

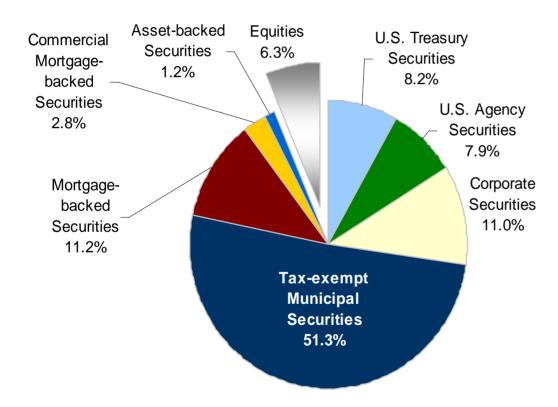
\$200M	¢EONA vo ¢4EONA
\$150M	\$50M xs \$150M Catastrophe per Occurrence Fifth Excess of Loss Layer
	\$50M xs \$100M Catastrophe per Occurrence Fourth Excess of Loss Layer
\$100M	\$50M xs \$50M Catastrophe per Occurrence Third Excess of Loss Layer
\$50M	\$30M xs \$20M Catastrophe per Occurrence Second Excess of Loss Layer
\$20M \$10M	\$10M xs \$10M Catastrophe per Occurrence First Excess of Loss Layer
\$10M	\$5M xs \$5M \$20M Aggregate First Excess of Loss Layer
Ινίς φ	Retention

- Expires 7/1/08
- Priced annually
- Includes terrorism, except nuclear, biological, chemical and radiological
- Increased retention to \$5.0M
   from \$4.0M from previous treaty
- Increased total limits by \$25.0M from previous treaty
- Catastrophe Excess of Loss includes maximum any one life of \$10.0M





### Investment Portfolio



Portfolio Mix at 9/30/07

#### \$1.7 billion of investment securities

- Less than .03% related to sub-prime
- Less than 6% related to financials
- Approximately 90%
   AA rated
- Book yield of 4.4%
- Tax equivalent book yield of 5.3%
- Effective duration of 5.7
- Outsourced to Conning Asset Management





## Capital Management

#### **Strong Capital Position**

- \$771 million GAAP adjusted equity at 9/30/2007
- 0.5:1 NPW/surplus at 9/30/2007
- No debt
- Reserve strength

#### Holding Company Cash Flow

- \$38 million ordinary dividend capacity (unassigned surplus at 12/31/2006), plus
- \$9.7 million in net proceeds from the IPO, *plus*
- \$55 million up-streamed extraordinary dividend
- Greater than \$100 million available cash in 2007

### Capital Management Tools

- Shareholder dividends
  - \$0.06 per share quarterly dividend
  - Three quarters declared, two paid \$3.2 million Q2, 2007 \$3.1 million Q3, 2007 \$3.0 million Q4, 2007
- Share repurchase
  - \$75 million in open market in 2007 3,911,272 shares

Our goal is to drive shareholder value through an improving ROE resulting from (i) profitability consistent with historical results, (ii) disciplined growth and (iii) prudent capital management







# **Summary**





## Summary

- Established enterprise with 94 year operating history
- Focused operations and disciplined underwriting target an attractive and underserved market segment with growth opportunities
- Unique and long-standing strategic distribution relationships
- Financial strength and flexibility strong balance sheet and conservative reserving
- Experienced management team with deep knowledge of workers' compensation





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