



# Employers Holdings, Inc. Reports Third Quarter 2016 Net Income of \$0.69, Net Income Excluding the Impact of the LPT of \$0.59, and Operating Income of \$0.57 per Diluted Share Return on Equity of 10.7% and Operating Return on Equity of 8.2%

- Third quarter net income, net income excluding the impact of the LPT and operating income of \$22.6 million, \$19.6 million and \$18.7 million, respectively.
- Third quarter combined ratio and combined ratio excluding the impact of the LPT of 93.5% and 95.2%, respectively, an improvement of 0.6 and 0.4 percentage points, year over year, respectively.
- Third quarter net written premiums of \$163.0 million, a decrease of \$3.5 million year-over-year.
- GAAP book value per share of \$26.47, book value per share of \$32.01 and adjusted book value per share of \$28.35 increased 17%, 12% and 8%, respectively, year-over-year.
- Board of Directors approved quarterly dividend per share of \$0.09.
- In-force payroll exposure increased 1.7% overall and 0.8% in California year-over-year.
- In-force policies were flat overall, while policy count declined 5.5% in California year-over-year.
- Net rate decreased 2.1% overall year-over-year.
- Net earned premiums decreased 3.2% in the quarter, driven primarily by lower final audit premiums year-over-year.
- Net investment income decreased \$0.6 million in the quarter, year-over-year.

Reno, Nevada-October 26, 2016-Employers Holdings, Inc. ("EHI" or the "Company") (NYSE:EIG) today reported net income and net income excluding the impact of the LPT of \$22.6 million, or \$0.69 per diluted share, and \$19.6 million, or \$0.59 per diluted share, respectively, for the third quarter of 2016. Operating income was \$18.7 million, or \$0.57 per diluted share, for the quarter ended September 30, 2016. The Company's loss ratio before the LPT decreased approximately two percentage points in the quarter. The Company's commission expense and underwriting and other operating expense ratios increased slightly over the previous year's third quarter. Per diluted share amounts benefited from the impact of \$11.6 million in share repurchases.

|  |                       |          | <u>H</u> | ighlights <sup>(1)</sup> |       |          |      |                                 |        |           |       |        |  |  |  |  |  |  |
|--|-----------------------|----------|----------|--------------------------|-------|----------|------|---------------------------------|--------|-----------|-------|--------|--|--|--|--|--|--|
| (in millions, except per share amounts                                   |                       |          |          |                          |       |          |      | Nine Months Ended September 30, |        |           |       |        |  |  |  |  |  |  |
| and percentages)   | ercentages) 2016 2015 |          | 2015     | Change                   |       |          | 2016 |                                 | 2015   | Chan      | ge    |        |  |  |  |  |  |  |
| Net written premiums   | \$                    | 163.0    | \$       | 166.5                    | (2)%  |          | \$   | 540.4                           | \$     | 526.7     | 3 %   | ó      |  |  |  |  |  |  |
| Total revenues   | \$                    | 192.8    | \$       | 199.5                    | (3)%  |          | \$   | 586.6                           | \$     | 567.6     | 3 %   | ó      |  |  |  |  |  |  |
| Operating income   | \$                    | 18.7     | \$       | 20.6                     | (9)%  | <b>6</b> | \$   | 51.9                            | \$     | 47.2      | 10%   | ,<br>D |  |  |  |  |  |  |
| Operating income per diluted share                                       | \$                    | 0.57     | \$       | 0.63                     | (10)% | 6        | \$   | 1.57                            | \$     | 1.45      | 8 %   | ó      |  |  |  |  |  |  |
| Net income   | \$                    | 22.6     | \$       | 24.5                     | (8)%  | 6        | \$   | 71.2                            | \$     | 67.7      | 5 %   | ó      |  |  |  |  |  |  |
| Net income per diluted share   | \$                    | 0.69     | \$       | 0.75                     | (8)%  | 6        | \$   | 2.16                            | \$     | 2.08      | 4 %   | ó      |  |  |  |  |  |  |
| Net income before the impact of the LPT <sup>(2)</sup>                   | \$                    | 19.6     | \$       | 21.8                     | (10)% | <b>6</b> | \$   | 57.6                            | \$     | 50.2      | 15 %  | ó      |  |  |  |  |  |  |
| Net income before the impact of the LPT per diluted share <sup>(2)</sup> | \$                    | 0.59     | \$       | 0.67                     | (12)% | 6        | \$   | 1.74                            | \$     | 1.54      | 13 %  | ó      |  |  |  |  |  |  |
| Diluted weighted average shares outstanding                              | 32                    | ,948,962 | 32       | ,524,340                 | 1 %   | <b>6</b> | 33   | ,015,873                        | 32     | 2,498,093 | 2 %   | ó      |  |  |  |  |  |  |
| Combined ratio   |                       | 93.5%    | )        | 94.1%                    | (0.6) | pts      |      | 94.3%                           | D      | 95.1%     | (0.8) | pts    |  |  |  |  |  |  |
| Combined ratio before the impact of the LPT                              |                       | 95.2%    | )        | 95.6%                    | (0.4) | pts      |      | 96.9%                           | ,<br>D | 98.5%     | (1.6) | pts    |  |  |  |  |  |  |
| Operating return on equity   |                       | 8.2%     | •        | 9.9%                     | (1.7) | pts      |      | 7.8%                            | ,<br>D | 7.7%      | 0.1   | pts    |  |  |  |  |  |  |
| Return on equity   |                       | 10.7%    | )        | 13.6%                    | (2.9) | pts      |      | 11.8%                           | ,<br>D | 12.8%     | (1.0) | pts    |  |  |  |  |  |  |

|  |     |            |    |            |    |             | Chang        | e from        |
|--|-----|------------|----|------------|----|-------------|--------------|---------------|
|  | Sep | tember 30, | De | cember 31, | Se | ptember 30, | December 31, | September 30, |
|  |     | 2016       |    | 2015       |    | 2015        | 2015         | 2015          |
| GAAP book value per share                    | \$  | 26.47      | \$ | 23.62      | \$ | 22.63       | 12%          | 17%           |
| Book value per share <sup>(3)</sup>          | \$  | 32.01      | \$ | 29.50      | \$ | 28.63       | 9%           | 12%           |
| Adjusted book value per share <sup>(4)</sup> | \$  | 28.35      | \$ | 26.90      | \$ | 26.23       | 5%           | 8%            |

- (1) See Glossary of Financial Measures and Reconciliation of Non-GAAP Financial Measures to GAAP for additional definitions and calculations.
- (2) The Loss Portfolio Transfer ("LPT") Agreement was a non-recurring transaction that does not result in ongoing cash benefits.
- (3) Book value per share is stockholders' equity including the Deferred Gain divided by the number of common shares outstanding.
- (4) Adjusted book value per share is book value less accumulated other comprehensive income, net, divided by the number of common shares outstanding.

### Chief Executive Officer Douglas Dirks commented on the results:

"Our third quarter combined ratio before the impact of the LPT of 95.2% is one of the best combined ratios in the Company's history. We delivered strong results in the quarter which reflect improved underwriting performance, strong policy retention and an increase in premium from new business written. Gross and net premium written declined due to a \$5.0 million decrease in final audit premium relative to the third quarter of last year. The change in final audit premium stems from the higher than normal final audit premium in the third quarter of 2015 based on increased payrolls observed and a change in the final audit process that encouraged a greater level of compliance.

We continue to expand our distribution channel of partners and agents focused on small business as we entered the state of Massachusetts in the third quarter. We now operate in 34 of our 44 targeted states. As we entered New York earlier this year and now Massachusetts, we initially work with our long-standing national distribution partners as they have an understanding of our risk appetite. In addition, we are focused on data-driven risk selection and appropriate pricing as we implement our predictive analytics initiative in the areas of underwriting, pricing, and eventually, claims. We also continue with the replacement of our policy administration system which is a multi-year initiative.

Throughout this year and into next year, we have experienced and expect we will continue to experience competitive markets and increasing pressure on rates in line with improvements in loss costs in most of the states in which we operate. In light of these continuing issues, we are very pleased with our strong performance in the third quarter."

### **Third Quarter 2016 Results**

(All comparisons vs. third quarter 2015, unless noted otherwise).

Net income of \$22.6 million after-tax decreased \$1.9 million. The decline in net income represents the cumulative effects of slight decreases in net investment income and realized gains, an increase in income taxes related to higher underwriting income, and lower net earned premium resulting from a decline in final audit premium related to higher than normal final audit premium in the third quarter of last year. Favorable impacts to net income included higher underwriting income driven by lower losses and LAE resulting from a decline in the provision rate for current accident year. Our current accident year loss estimate of 64.1% declined 2.2 percentage points relative to last year's third quarter. This decrease reflects the impact of key business initiatives, including an increased emphasis on the settlement of open indemnity claims, diversification of our risk exposure across our markets, targeting profitable business across all of our markets, increasing rates on business in the Los Angeles area and continuing growth in and outside of Southern California.

### Underwriting results

- The combined ratio before the impact of the LPT remained strong at 95.2%, representing one of the best combined ratios in the Company's history.
- The loss ratio before the LPT of 64.6% decreased 1.6 percentage points primarily due to the decline in the loss provision rate.
- The commission expense ratio of 12.3% increased 0.6 percentage points.

• The underwriting and other expense ratio of 18.3% also increased 0.6 percentage points.

Gross written premiums of \$164.4 million decreased year-over-year primarily due to a \$5.0 million decrease in final audit premium year-over-year. In-force premium in states outside California grew 2.3% while in-force premium in California decreased by 2.5%. Policy count outside of California grew 6.2% while policy count in California declined 5.5%. Our in-force premiums and policy count in the Los Angeles area of California declined 13.2% and 13.9%, respectively, year-over-year as of September 30, 2016, while our in-force premiums and policy count in California outside of the Los Angeles area increased 10.3% and 4.1%, respectively, during the same period. While overall renewal premiums were down slightly in the third quarter year-over-year, primarily driven by lower net rates, our premiums from new business written and our policy unit retention rate increased compared to the same period of 2015.

Net rate (total in-force premiums divided by total insured payroll exposure) decreased 2.1%.

Net investment income of \$17.9 million pre-tax decreased relative to the third quarter of last year. Net realized gains on investments were \$1.6 million in the third quarter compared with \$2.0 million in the third quarter of last year.

### **Stockholders' Equity including the Deferred Gain**

Stockholders' equity plus Deferred reinsurance gain - LPT Agreement was \$1,027.9 million, an increase of 8.2% from year-end 2015, including an increase in after-tax net unrealized investment gains of \$34.0 million from year-end 2015. After-tax net unrealized investment gains were \$117.6 million compared to \$83.6 million at year-end 2015. Also, at the end of the third quarter, the ratio of debt to capital was 3.0%. The Company repurchased 399,739 shares in the quarter ended September 30, 2016 at an average price of \$29.10 per share, including commissions, for a total of \$11.6 million.

The Board of Directors declared a fourth quarter 2016 dividend of nine cents per share. The dividend is payable on November 23, 2016 to stockholders of record as of November 9, 2016.

### Conference Call and Web Cast; Form 10-Q; Supplemental Information

The Company will host a conference call on Thursday, October 27, 2016, at 8:30 a.m. Pacific Daylight Time. The conference call will be available via a live web cast on the Company's web site at <a href="https://www.employers.com">www.employers.com</a>. An archived version will be available several hours after the call. The conference call replay number is (404) 537-3406 or (855) 859-2056 with a pass code of 96092684.

EHI expects to file its Form 10-Q for the quarter ended September 30, 2016, with the Securities and Exchange Commission ("SEC") on or about Thursday, October 27, 2016. The Form 10-Q will be available without charge through the EDGAR system at the SEC's web site and will also be posted on the Company's website, <u>www.employers.com</u>, through the "Investors" link.

The Company provides a list of portfolio securities in the Calendar of Events, "Investors" section of its website at <a href="https://www.employers.com">www.employers.com</a>. The Company also provides investor presentations on its website.

#### **Forward-Looking Statements**

In this press release, the Company and its management discuss and make statements based on currently available information regarding their intentions, beliefs, current expectations, and projections of, among other things, the Company's expansion plans and expectations regarding competitive markets, rate pressure and improvements in loss costs. Certain of these statements may constitute "forward-looking" statements as that term is defined in the Private Securities Litigation Reform Act of 1995. Forward-looking statements can be identified by the fact that they do not relate strictly to historical or current facts and are often identified by words such as "may," "will," "could," "would," "should," "expect," "plan," "anticipate," "target," "project," "intend," "believe," "estimate," "predict," "potential," "pro forma," "seek," "likely," or "continue," or other comparable terminology and their negatives. EHI and its management caution investors that such forward-looking statements are not guarantees of future performance. Risks and uncertainties are inherent in EHI's future performance. Factors that could cause the Company's actual results to differ materially from those indicated by such forward-looking statements include, among other things, those discussed or identified from time to time in EHI's public filings with the SEC, including the risks detailed in the Company's Quarterly Reports on Form 10-Q and the Company's Annual Reports on Form 10-K. Except as required by applicable securities laws, the Company undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

The SEC filings for EHI can be accessed through the "Investors" link on the Company's website, <u>www.employers.com</u>, or through the SEC's EDGAR Database at <u>www.sec.gov</u> (EHI EDGAR CIK No. 0001379041).

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### **Employers Holdings, Inc. and Subsidiaries Consolidated Statements of Comprehensive Income**

|   |    | Three Mo<br>Septen |       |          | Nine Mor<br>Septen |       |          |
|---|----|--------------------|-------|----------|--------------------|-------|----------|
| (in thousands)  |    | 2016               |       | 2015     | 2016               |       | 2015     |
| Revenues  |    | (unaı              | ıdite | ed)      | (unaı              | ıdite | ed)      |
| Gross premiums written  | \$ | 164,400            | \$    | 168,500  | \$<br>545,700      | \$    | 533,100  |
| Net premiums written  | \$ | 163,000            | \$    | 166,500  | \$<br>540,400      | \$    | 526,700  |
| Net premiums earned   | \$ | 173,300            | \$    | 179,000  | \$<br>522,800      | \$    | 508,600  |
| Net investment income   |    | 17,900             |       | 18,500   | 54,100             |       | 53,800   |
| Net realized gains on investments   |    | 1,600              |       | 2,000    | 9,100              |       | 5,100    |
| Other income  |    |                    |       |          | 600                |       | 100      |
| Total revenues  |    | 192,800            |       | 199,500  | 586,600            |       | 567,600  |
| Expenses  |    |                    |       |          |                    |       |          |
| Losses and loss adjustment expenses   |    | 109,000            |       | 115,800  | 328,000            |       | 323,500  |
| Commission expense  |    | 21,300             |       | 21,000   | 63,500             |       | 62,600   |
| Underwriting and other operating expenses   |    | 31,700             |       | 31,600   | 101,600            |       | 97,600   |
| Interest expense  |    | 400                |       | 700      | <br>1,200          |       | 2,100    |
| Total expenses  |    | 162,400            |       | 169,100  | 494,300            |       | 485,800  |
| Net income before income taxes  |    | 30,400             |       | 30,400   | 92,300             |       | 81,800   |
| Income tax expense  |    | 7,800              |       | 5,900    | <br>21,100         |       | 14,100   |
| Net income  | \$ | 22,600             | \$    | 24,500   | \$<br>71,200       | \$    | 67,700   |
| Comprehensive income  |    |                    |       |          |                    |       |          |
| Unrealized (losses) gains during the period (net of tax (benefit) expense of \$(2,300) and \$(5,900) for the three months ended September 30, 2016 and 2015, respectively, and \$21,500 and \$(14,200) for the nine months ended September 30, 2016 and 2015, respectively) | \$ | (4,200)            | \$    | (11,100) | \$<br>39,900       | \$    | (26,500) |
| Reclassification adjustment for realized gains in net income (net of taxes of \$600 and \$700 for the three months ended September 30, 2016 and 2015, respectively, and \$3,200 and \$1,800 for the nine months ended September 30, 2016 and 2015, respectively)            |    | (1,000)            |       | (1,300)  | (5,900)            | 1     | (3,300)  |
| Other comprehensive (loss) income, net of tax   | _  | (5,200)            |       | (12,400) | 34,000             |       | (29,800) |
| Total comprehensive income  | \$ | 17,400             | \$    | 12,100   | \$<br>105,200      | \$    | 37,900   |

# **Employers Holdings, Inc. and Subsidiaries Consolidated Balance Sheets**

| Consolidated Balance Sheets   |              |                         |    |                   |
|---|--------------|-------------------------|----|-------------------|
| (in thousands, except share data)   | Se           | As of eptember 30, 2016 | D  | As of ecember 31, |
| Assets  |              | (unaudited)             |    |                   |
| Available for sale:   |              | ()                      |    |                   |
| Fixed maturity securities at fair value (amortized cost \$2,273,100 at September 30, 2016 and \$2.221.100 at December 31, 2015)   | \$           | 2,383,900               | \$ | 2,288,500         |
| Equity securities at fair value (cost \$114,400 at September 30, 2016 and \$137,500 at December 31, 2015)   |              | 184,500                 |    | 198,700           |
| Short-term investments at fair value (amortized cost \$14,000 at September 30, 2016)  |              | 14,000                  |    | 2 407 200         |
| Total investments   |              | 2,582,400               |    | 2,487,200         |
| Cash and cash equivalents   |              | 84,100<br>2,700         |    | 56,600            |
| Restricted cash and cash equivalents Accrued investment income  |              |                         |    | 2,500             |
|   |              | 20,300                  |    | 20,600            |
| Premiums receivable (less bad debt allowance of \$10,700 at September 30, 2016 and \$12,200 at December 31, 2015) Reinsurance recoverable for:  |              | 317,100                 |    | 301,100           |
| Paid losses   |              | 8,300                   |    | 7,700             |
| Unpaid losses   |              | 591,500                 |    | 628,200           |
| Deferred policy acquisition costs   |              | 46,800                  |    | 44,300            |
| Deferred income taxes, net  |              | 41,100                  |    | 67,900            |
| Property and equipment, net   |              | 22,600                  |    | 24,900            |
| Intangible assets, net  |              | 8,300                   |    | 8,500             |
| Goodwill  |              | 36,200                  |    | 36,200            |
| Contingent commission receivable—LPT Agreement  |              | 31,100                  |    | 29,200            |
| Other assets  |              | 31,800                  |    | 40,900            |
| Total assets  | \$           | 3,824,300               | \$ | 3,755,800         |
| Liabilities and stockholders' equity  |              |                         |    |                   |
| Claims and policy liabilities:  |              |                         |    |                   |
| Unpaid losses and loss adjustment expenses  | \$           | 2,330,000               | \$ | 2,347,500         |
| Unearned premiums   |              | 325,600                 |    | 308,900           |
| Total claims and policy liabilities   |              | 2,655,600               |    | 2,656,400         |
| Commissions and premium taxes payable   |              | 50,500                  |    | 52,500            |
| Accounts payable and accrued expenses   |              | 17,500                  |    | 24,100            |
| Deferred reinsurance gain—LPT Agreement   |              | 177,800                 |    | 189,500           |
| Notes payable   |              | 32,000                  |    | 32,000            |
| Other liabilities   |              | 40,800                  |    | 40,500            |
| Total liabilities   | \$           | 2,974,200               | \$ | 2,995,000         |
| Commitments and contingencies   |              |                         |    |                   |
| Stockholders' equity:   |              |                         |    |                   |
| Common stock, \$0.01 par value; 150,000,000 shares authorized; 56,124,974 and 55,589,454 shares issued and 32,109,976 and 32,216,480 shares outstanding at September 30, 2016 and December 31, 2015, respectively | \$           | 600                     | \$ | 600               |
| Preferred stock, \$0.01 par value; 25,000,000 shares authorized; none issued  |              | _                       |    | _                 |
| Additional paid-in capital  |              | 368,600                 |    | 357,200           |
| Retained earnings   |              | 744,500                 |    | 682,000           |
| Accumulated other comprehensive income, net   |              | 117,600                 |    | 83,600            |
| Treasury stock, at cost (24,014,998 shares at September 30, 2016 and 23,372,974 shares at December 31, 2015)  |              | (381,200)               |    | (362,600)         |
| Total stockholders' equity  |              | 850,100                 |    | 760,800           |
| Total liabilities and stockholders' equity  | \$           | 3,824,300               | \$ | 3,755,800         |
|   | <del>V</del> | 2,021,200               | Ψ  | 2,722,000         |

### **Employers Holdings, Inc. and Subsidiaries Consolidated Statements of Cash Flows**

**Nine Months Ended** 

|   | <br>Septen   | iber 30,  |
|---|--------------|-----------|
| (in thousands)  | 2016         | 2015      |
| Operating activities  | (unau        | dited)    |
| Net income  | \$<br>71,200 | \$ 67,700 |
| Adjustments to reconcile net income to net cash provided by operating activities: |              |           |
| Depreciation and amortization   | 6,400        | 5,900     |
| Stock-based compensation  | 4,300        | 3,200     |
| Amortization of premium on investments, net                                       | 11,400       | 9,500     |
| Allowance for doubtful accounts   | (1,500)      | 3,700     |
| Deferred income tax expense   | 8,500        | 4,500     |
| Realized gains on investments, net  | (9,100)      | (5,100)   |
| Excess tax benefits from stock-based compensation                                 |              | (800)     |
| Other   | (200)        | (100)     |
| Change in operating assets and liabilities:                                       | ` ′          | ` '       |
| Premiums receivable   | (14,500)     | (14,300)  |
| Reinsurance recoverable for paid and unpaid losses                                | 36,100       | 38,000    |
| Federal income taxes  | 3,000        | 2,200     |
| Unpaid losses and loss adjustment expenses  | (17,500)     | (11,800)  |
| Unearned premiums   | 16,700       | 16,300    |
| Accounts payable, accrued expenses and other liabilities                          | (6,200)      | 2,400     |
| Deferred reinsurance gain—LPT Agreement   | (11,700)     | (14,600)  |
| Contingent commission receivable—LPT Agreement                                    | (1,900)      | (2,800)   |
| Other   | 2,000        | (9,900)   |
| Net cash provided by operating activities   | <br>97,000   | 94,000    |
| Investing activities  |              |           |
| Purchase of fixed maturity securities   | (325,200)    | (365,600) |
| Purchase of equity securities   | (38,800)     | (77,700)  |
| Purchase of short-term investments  | (8,000)      | (18,500)  |
| Proceeds from sale of fixed maturity securities                                   | 111,700      | 87,000    |
| Proceeds from sale of equity securities   | 70,200       | 21,400    |
| Proceeds from maturities and redemptions of investments                           | 145,100      | 214,000   |
| Capital expenditures  | (3,900)      | (7,400)   |
| Change in restricted cash and cash equivalents                                    | (200)        | 7,700     |
| Net cash used in investing activities   | (49,100)     | (139,100) |
| Financing activities  | , , ,        |           |
| Acquisition of treasury stock   | (18,600)     | _         |
| Cash transactions related to stock-based compensation                             | 7,100        | 3,100     |
| Dividends paid to stockholders  | (8,800)      | (5,800)   |
| Payments on notes payable and capital leases                                      | (100)        | (400)     |
| Excess tax benefits from stock-based compensation                                 |              | 800       |
| Net cash used in financing activities   | <br>(20,400) | (2,300)   |
| Net increase (decrease) in cash and cash equivalents                              | <br>27,500   | (47,400)  |
| Cash and cash equivalents at the beginning of the period                          | 56,600       | 103,600   |
| Cash and cash equivalents at the end of the period                                | \$<br>84,100 | \$ 56,200 |

### Glossary of Financial Measures and Reconciliation of Non-GAAP Financial Measures to GAAP

The Company uses the following measures to evaluate its financial performance for the periods presented. Certain measures are considered non-GAAP financial measures under applicable SEC rules and include or exclude certain items not ordinarily included or excluded in the most comparable GAAP financial measures.

These non-GAAP financial measures exclude impacts related to the LPT Agreement deferred reinsurance gain. The 1999 LPT Agreement was a non-recurring transaction that does not result in ongoing cash benefits and, consequently, the Company believes these non-GAAP measures are useful in providing stockholders and management a meaningful understanding of the Company's operating performance. Some of these measures also exclude net realized gains, net of taxes, and/or accumulated other comprehensive income, net of taxes, and amortization of intangibles, net of taxes. Management believes these are important indicators of how well the Company creates value for its stockholders through its operating activities and capital management. These measures, as defined, are helpful to management in identifying trends in the Company's performance because the items excluded have limited significance in current and ongoing operations or can be impacted by both discretionary and other economic factors and may not represent operating trends.

The Company strongly urges stockholders and other interested persons not to rely on any single financial measure to evaluate its business. The non-GAAP measures are not a substitute for GAAP measures and investors should be careful when comparing the Company's non-GAAP financial measures to similarly titled measures used by other companies. Other companies may calculate these measures differently, and, therefore, these measures may not be comparable. Reconciliations of non-GAAP financial measures to their most directly comparable GAAP measures are provided in the following discussion.

Net Income before impact of the LPT Agreement is net income less (a) amortization of deferred reinsurance gain-LPT Agreement; (b) adjustments to LPT Agreement ceded reserves; and (c) adjustments to contingent commission receivable-LPT Agreement.

*Operating income* is net income before the impact of the LPT excluding net realized gains on investments, net of taxes, and amortization of intangibles, net of taxes.

### Reconciliation of Net Income to Net Income Before Impact of the LPT and Operating Income

|   | T  | hree Moi<br>Septen | Nine Months Ended<br>September 30, |            |    |      |  |  |
|---|----|--------------------|------------------------------------|------------|----|------|--|--|
| (in millions)   |    | 2016               | 2015                               | 2016       |    | 2015 |  |  |
| Net income  | \$ | 22.6               | \$<br>24.5                         | \$<br>71.2 | \$ | 67.7 |  |  |
| Less: Impact of the LPT Agreement                     |    | 3.0                | 2.7                                | 13.6       |    | 17.5 |  |  |
| Net income before impact of the LPT                   |    | 19.6               | 21.8                               | 57.6       |    | 50.2 |  |  |
| Less: Net realized gains on investments, net of taxes |    | 1.0                | 1.3                                | 5.9        |    | 3.3  |  |  |
| Plus: Amortization of intangibles, net of taxes       |    | 0.1                | 0.1                                | <br>0.2    |    | 0.3  |  |  |
| Operating income                                      | \$ | 18.7               | \$<br>20.6                         | \$<br>51.9 | \$ | 47.2 |  |  |

|   | December 31, |         |       |    |      |  |  |  |  |  |  |  |  |
|---|--------------|---------|-------|----|------|--|--|--|--|--|--|--|--|
| (in millions)   |              | 2015    | 2014  |    | 2013 |  |  |  |  |  |  |  |  |
| Net income  | \$           | 94.4 \$ | 100.7 | \$ | 63.8 |  |  |  |  |  |  |  |  |
| Less: Impact of the LPT Agreement                     |              | 20.4    | 55.0  |    | 37.9 |  |  |  |  |  |  |  |  |
| Net income before impact of the LPT                   |              | 74.0    | 45.7  | •  | 25.9 |  |  |  |  |  |  |  |  |
| Less: Net realized gains on investments, net of taxes |              | (7.0)   | 10.6  |    | 6.2  |  |  |  |  |  |  |  |  |
| Plus: Amortization of intangibles, net of taxes       |              | 0.3     | 0.5   |    | 0.6  |  |  |  |  |  |  |  |  |
| Operating income                                      | \$           | 81.3 \$ | 35.6  | \$ | 20.3 |  |  |  |  |  |  |  |  |

Vears Ended

### Reconciliation of Net Income per Share to Operating Income per Share

|   |           | Three Mo<br>Septen |    |            |    | Nine Mor<br>Septen |           |            |
|---|-----------|--------------------|----|------------|----|--------------------|-----------|------------|
|   |           | 2016               |    | 2015       | _  | 2016               |           | 2015       |
| Weighted average shares outstanding                   |           |                    |    |            |    |                    |           |            |
| Basic   |           | 32,449,617         |    | 32,184,143 |    | 32,497,478         |           | 32,000,142 |
| Diluted   |           | 32,948,962         |    | 32,524,340 |    | 33,015,873         |           | 32,498,093 |
| Basic earnings per common share                       |           |                    |    |            |    |                    |           |            |
| Net income  | \$        | 0.70               | \$ | 0.76       | \$ | 2.19               | \$        | 2.12       |
| Less: Impact of the LPT Agreement                     |           | 0.10               | _  | 0.08       |    | 0.42               |           | 0.55       |
| Net income before the impact of the LPT               |           | 0.60               |    | 0.68       |    | 1.77               |           | 1.57       |
| Less: Net realized gains on investments, net of taxes |           | 0.02               |    | 0.04       |    | 0.18               |           | 0.11       |
| Plus: Amortization of intangibles, net of taxes       | _         | _                  |    |            |    | 0.01               |           | 0.01       |
| Operating income per basic share                      | <u>\$</u> | 0.58               | \$ | 0.64       | \$ | 1.60               | <u>\$</u> | 1.47       |
| Diluted earnings per common share                     |           |                    |    |            |    |                    |           |            |
| Net income  | \$        | 0.69               | \$ | 0.75       | \$ | 2.16               | \$        | 2.08       |
| Less: Impact of the LPT Agreement                     | _         | 0.10               | _  | 0.08       |    | 0.42               |           | 0.54       |
| Net income before the impact of the LPT               |           | 0.59               |    | 0.67       |    | 1.74               |           | 1.54       |
| Less: Net realized gains on investments, net of taxes |           | 0.02               |    | 0.04       |    | 0.18               |           | 0.10       |
| Plus: Amortization of intangibles, net of taxes       | _         |                    | _  |            |    | 0.01               |           | 0.01       |
| Operating income per diluted share                    | <u>\$</u> | 0.57               | \$ | 0.63       | \$ | 1.57               | \$        | 1.45       |

Deferred reinsurance gain–LPT Agreement (Deferred Gain) reflects the unamortized gain from the LPT Agreement. Under GAAP, this gain is deferred and amortized using the recovery method, whereby the amortization is determined by the proportion of actual reinsurance recoveries to total estimated recoveries, except for the contingent profit commission, which is amortized through June 30, 2024. The amortization is reflected in losses and LAE.

Stockholders' Equity Including the Deferred Gain is stockholders' equity including the Deferred reinsurance gain-LPT Agreement.

Average Stockholders' Equity Including the Deferred Gain is the sum of stockholders' equity including the deferred gain at the beginning and end of each of the periods presented divided by two.

Average stockholders' equity is the sum of stockholders' equity at the beginning and end of each of the periods presented divided by two.

Adjusted stockholders' equity is stockholders' equity including the Deferred Gain, less accumulated other comprehensive income, net.

Average adjusted stockholders' equity is the average of stockholders' equity including the deferred reinsurance gain-LPT Agreement, less accumulated other comprehensive income, net, for all quarters included in the calculation.

Book value per share is stockholders' equity including the Deferred Gain divided by the number of common shares outstanding.

Adjusted book value per share is adjusted stockholders' equity divided by the number of common shares outstanding.

GAAP book value per share is stockholders' equity divided by the number of common shares outstanding.

# Reconciliation of Stockholders' Equity to Stockholders' Equity Including the Deferred Gain and Adjusted Stockholders' Equity

|  |           | As<br>Septem            | of<br>obe |                         | Years Ended<br>December 31, |                         |           |                         |           |                         |  |  |  |  |
|--|-----------|-------------------------|-----------|-------------------------|-----------------------------|-------------------------|-----------|-------------------------|-----------|-------------------------|--|--|--|--|
| (in millions, except share data)   |           | 2016                    |           | 2015                    |                             | 2015                    |           | 2014                    | 014       |                         |  |  |  |  |
| Stockholders' equity   | \$        | 850.1                   | \$        | 726.0                   | \$                          | 760.8                   | \$        | 686.8                   | \$        | 568.7                   |  |  |  |  |
| Deferred reinsurance gain-LPT Agreement  | _         | 177.8                   |           | 192.4                   |                             | 189.5                   |           | 207.0                   |           | 249.1                   |  |  |  |  |
| Stockholders' equity including the Deferred Gain                                   |           | 1,027.9                 |           | 918.4                   |                             | 950.3                   |           | 893.8                   |           | 817.8                   |  |  |  |  |
| Less: Accumulated other comprehensive income, net                                  | t         | 117.6                   |           | 77.1                    |                             | 83.6                    |           | 106.9                   |           | 90.4                    |  |  |  |  |
| Adjusted stockholders' equity  | <u>\$</u> | 910.3                   | \$        | 841.3                   | <u>\$</u>                   | 866.7                   | <u>\$</u> | 786.9                   | <u>\$</u> | 727.4                   |  |  |  |  |
| Common shares outstanding  | 3         | 32,109,976              | 3         | 32,078,443              | 3                           | 2,216,480               | 3         | 1,493,828               | 3         | 1,299,930               |  |  |  |  |
| Book value per share<br>Adjusted book value per share<br>GAAP book value per share | \$        | 32.01<br>28.35<br>26.47 | \$        | 28.63<br>26.23<br>22.63 | \$                          | 29.50<br>26.90<br>23.62 | \$        | 28.38<br>24.99<br>21.81 | \$        | 26.13<br>23.24<br>18.17 |  |  |  |  |

Operating return on equity is the ratio of annualized operating income to adjusted average stockholders' equity for the periods presented.

Adjusted return on equity is the ratio of annualized net income before the LPT to average stockholders' equity including the Deferred Gain.

Return on equity is the ratio of annualized net income to average stockholders' equity for the periods presented.

### Reconciliation of Operating Return on Equity and Adjusted Return on Equity to Return on Equity

|   |    | Three En | dec | 1     | 1  | Nine Mon<br>Septem |    |       |    | Years<br>Decem |    |               |
|---|----|----------|-----|-------|----|--------------------|----|-------|----|----------------|----|---------------|
| (in millions, except for percentages)   |    | 2016     |     | 2015  |    | 2016               |    | 2015  |    | 2015           |    | 2014          |
| Annualized operating income   | \$ | 74.8     | \$  | 82.4  | \$ | 69.2               | \$ | 62.9  |    |                |    |               |
| Operating income<br>Average adjusted stockholders' equity                             |    | 906.8    |     | 830.7 |    | 888.5              |    | 814.1 | \$ | 81.3<br>826.8  | \$ | 35.6<br>757.2 |
| Operating return on equity  | _  | 8.2%     | _   | 9.9%  | _  | 7.8%               |    | 7.7%  |    | 9.8%           |    | 4.7%          |
| Annualized net income before impact of the LPT<br>Net income before impact of the LPT | \$ | 78.4     | \$  | 87.2  | \$ | 76.8               | \$ | 66.9  | \$ | 74.0           | \$ | 45.7          |
| Average stockholders' equity including the Deferred Gain                              | _1 | ,027.0   |     | 914.0 | _  | 989.1              |    | 906.1 |    | 922.1          |    | 855.8         |
| Adjusted return on equity   | _  | 7.6%     | _   | 9.5%  | _  | 7.8%               | _  | 7.4%  | _  | 8.0%           | _  | 5.3%          |
| Annualized net income   | \$ | 90.4     | \$  | 98.0  | \$ | 94.9               | \$ | 90.3  |    |                |    |               |
| Net income  |    |          |     |       |    |                    |    |       | \$ | 94.4           | \$ | 100.7         |
| Average stockholders' equity  | _  | 847.7    |     | 720.3 |    | 805.5              |    | 706.4 | _  | 723.8          |    | 627.8         |
| Return on equity  |    | 10.7%    |     | 13.6% |    | 11.8%              |    | 12.8% |    | 13.0%          |    | 16.0%         |

## Calculation of Combined Ratio before the Impact of the LPT Agreement and Reconciliation to Current Accident Period Combined Ratio

|  | ]  | Three Mo<br>Septen |              |        |    | Nine Mon<br>Septem | ths Ended<br>aber 30, |               |  |
|--|----|--------------------|--------------|--------|----|--------------------|-----------------------|---------------|--|
| (in millions, except for percentages)                                |    | 2016               |              | 2015   |    | 2016               |                       | 2015          |  |
|  |    |                    |              | (unau  |    |                    |                       |               |  |
| Net premiums earned  | \$ | 173.3              | \$           | 179.0  | \$ | 522.8              | \$                    | 508.6         |  |
| Losses and loss adjustment expenses                                  | _  | 109.0              |              | 115.8  |    | 328.0              |                       | 323.5         |  |
| Loss & LAE ratio   | _  | 62.9 %             |              | 64.7 % | _  | 62.7 %             | _                     | 63.6 %        |  |
| Amortization of Deferred Gain related to losses                      | \$ | 2.5                | \$           | 2.3    | \$ | 7.2                | \$                    | 7.1           |  |
| Amortization of Deferred Gain related to contingent commission       |    | 0.5                |              | 0.4    |    | 1.5                |                       | 1.4           |  |
| LPT Reserve Adjustment   |    |                    |              |        |    | 3.1                |                       | 6.4           |  |
| LPT Contingent Commission Adjustment                                 | _  |                    | _            |        | _  | 1.8                | _                     | 2.6           |  |
| Loss & LAE before impact of LPT                                      | \$ | 112.0              | \$           | 118.5  | \$ | 341.6              | \$                    | 341.0         |  |
| Impact of LPT  | _  | 1.7 %              |              | 1.5 %  | _  | 2.6 %              | _                     | 3.4 %         |  |
| Loss & LAE ratio before impact of LPT                                | _  | 64.6 %             | <u> </u>     | 66.2 % | _  | 65.3 %             | _                     | 67.0 <u>%</u> |  |
| Commission expense   | \$ | 21.3               | \$           | 21.0   | \$ | 63.5               | \$                    | 62.6          |  |
| Commission expense ratio   | _  | 12.3 %             |              | 11.7 % | _  | 12.1 %             | _                     | 12.3 %        |  |
| Underwriting & other operating expenses                              | \$ | 31.7               | \$           | 31.6   | \$ | 101.6              | \$                    | 97.6          |  |
| Underwriting & other operating expenses ratio                        | _  | 18.3 %             |              | 17.7 % |    | 19.5 %             |                       | 19.2 %        |  |
| Total expenses   | \$ | 162.0              | \$           | 168.4  | \$ | 493.1              | \$                    | 483.7         |  |
| Combined ratio   | _  | 93.5 %             | ·            | 94.1 % | _  | 94.3 %             | _                     | 95.1 %        |  |
| Total expense before impact of the LPT                               | \$ | 165.0              | \$           | 171.1  | \$ | 506.7              | \$                    | 501.2         |  |
| Combined ratio before the impact of the LPT                          | _  | 95.2%              | _            | 95.6%  | _  | 96.9%              |                       | 98.5%         |  |
| Reconciliations to Current Accident Period Combined Ratio:           |    |                    |              |        |    |                    |                       |               |  |
| Losses & LAE before impact of LPT                                    | \$ | 112.0              | \$           | 118.5  | \$ | 341.6              | \$                    | 341.0         |  |
| Plus: Favorable (unfavorable) prior period reserve development       | _  | (0.8)              | <del>.</del> | 0.1    | _  | 1.5                | _                     | (1.3)         |  |
| Accident period losses & LAE before impact of LPT                    | \$ | 111.2              | <u>\$</u>    | 118.6  | \$ | 343.1              | \$                    | 339.7         |  |
| Losses & LAE ratio before impact of LPT                              |    | 64.6 %             | )            | 66.2 % |    | 65.3 %             |                       | 67.0 %        |  |
| Plus: Favorable (unfavorable) prior period reserve development ratio |    | (0.5)              |              | 0.1    |    | 0.3                |                       | (0.2)         |  |
| Accident period losses & LAE ratio before impact of LPT              | _  | 64.1 %             | <u> </u>     | 66.3 % |    | 65.6 %             |                       | 66.8 %        |  |
| Combined ratio before impact of the LPT                              |    | 95.2 %             | )            | 95.6 % |    | 96.9 %             |                       | 98.5 %        |  |
| Plus: Favorable (unfavorable) prior period reserve development ratio |    | (0.5)              |              | 0.1    |    | 0.3                |                       | (0.2)         |  |
| Accident period combined ratio before impact of LPT                  | _  | 94.7%              |              | 95.7%  |    | 97.2%              |                       | 98.3%         |  |

*Gross Premiums Written*. Gross premiums written is the sum of both direct premiums written and assumed premiums written before the effect of ceded reinsurance. Direct premiums written represents the premiums on all policies the Company's insurance subsidiaries have issued during the year. Assumed premiums written represents the premiums that the insurance subsidiaries have received from an authorized state-mandated pool.

*Net Premiums Written.* Net premiums written is the sum of direct premiums written and assumed premiums written less ceded premiums written. Ceded premiums written is the portion of direct premiums written that are ceded to reinsurers under reinsurance contracts. The Company uses net premiums written, primarily in relation to gross premiums written, to measure the amount of business retained after cession to reinsurers.

Losses and LAE before impact of the LPT Agreement. Losses and LAE less (a) amortization of Deferred Gain; (b) adjustments to LPT Agreement ceded reserves; and (c) adjustments to contingent commission receivable—LPT Agreement.

Losses and LAE Ratio. The losses and LAE ratio is a measure of underwriting profitability. Expressed as a percentage, it is the ratio of losses and LAE to net premiums earned.

Commission Expense Ratio. The commission expense ratio is the ratio (expressed as a percentage) of commission expense to net premiums earned.

*Underwriting and Other Operating Expense Ratio.* The underwriting and other operating expense ratio is the ratio (expressed as a percentage) of underwriting and other operating expense to net premiums earned.

Combined Ratio. The combined ratio represents a summary percentage of claims and expenses to net premiums earned. The combined ratio is the sum of the losses and LAE ratio, the commission expense ratio, and the underwriting and other operating expense ratio.

Combined Ratio before impacts of the LPT Agreement. Combined ratio before impacts of LPT is the GAAP combined ratio before (a) amortization of deferred reinsurance gain—LPT Agreement; (b) adjustments to LPT Agreement ceded reserves; and (c) adjustments to contingent commission receivable—LPT Agreement.

Book value per share. Equity including Deferred Gain divided by number of shares outstanding.

*Net rate.* Net rate, defined as total premium in-force divided by total insured payroll exposure, is a function of a variety of factors, including rate changes, underwriting risk profiles and pricing, and changes in business mix related to economic and competitive pressures.