Employers Holdings, Inc. Results Through Q2 2016

Investor Presentation



Regulation FD

This slide presentation is for informational purposes only. It should be read in conjunction with our Form 10-K for the year 2015, our Form 10-Qs and our Form 8-Ks filed with the Securities and Exchange Commission (SEC), all of which are available on the "Investor Relations" section of our website at www.employers.com.

Non-GAAP Financial Measures

In presenting Employers Holdings, Inc.'s (EMPLOYERS) results, management has included and discussed certain non-GAAP financial measures, as defined in Regulation G. Management believes these non-GAAP measures better explain EMPLOYERS results allowing for a more complete understanding of underlying trends in our business. These measures should not be viewed as a substitute for those determined in accordance with GAAP. The reconciliation of these measures to their most comparable GAAP financial measures are included in this presentation. They are also included in our Form 10-K for the year 2015, our Form 10-Qs and our Form 8-Ks filed with the Securities and Exchange Commission (SEC) and available in the "Investor Relations" section of our website at www.employers.com.

Forward-looking Statements

This presentation may contain certain forward looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward looking statements include statements regarding anticipated future results and can be identified by the fact that they do not relate strictly to historical or current facts. They often include words like "believe", "expect", "anticipate", "estimate" and "intend" or future or conditional verbs such as "will", "would", "should", "could" or "may". All subsequent written and oral forward-looking statements attributable to us or individuals acting on our behalf are expressly qualified in their entirety by these cautionary statements.

All forward looking statements made in this presentation reflect EMPLOYERS' current views with respect to future events, business transactions and business performance and are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Such statements involve risks and uncertainties, which may cause actual results to differ materially from those set forth in these statements. The business of EHI and those engaged in similar lines of business could be affected by, among other things, competition, pricing and policy term trends, the levels of new and renewal business achieved, market acceptance, changes in demand, the frequency and severity of catastrophic events, actual loss experience including observed levels of increased indemnity claims frequency and severity in California, uncertainties in the loss reserving and claims settlement process, new theories of liability, judicial, legislative, regulatory and other governmental developments, litigation tactics and developments, investigation developments, the amount and timing of reinsurance recoverables, credit developments among reinsurers, changes in the cost or availability of reinsurance, market developments (including adverse developments in financial markets as a result of, among other things, changes in local, regional or national economic conditions and volatility and deterioration of financial markets), credit and other risks associated with EHI's investment activities, significant changes in investment yield rates, rating agency action, possible terrorism or the outbreak and effects of war and economic, political, regulatory, insurance and reinsurance business conditions, relations with and performance of employees and agents, and other factors identified in EHI's filings with the SEC. Accordingly, readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date on which they are made.

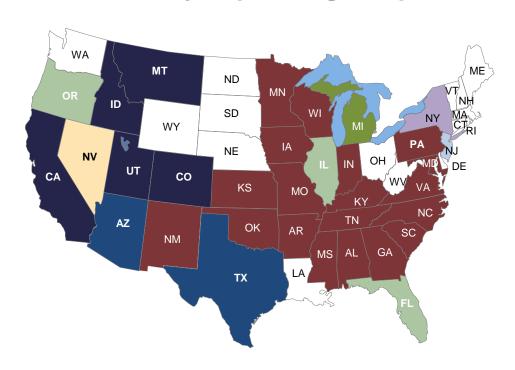
We undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

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Overview and History

- Workers' compensation mono-line writer
- Focused on small, low to medium hazard risks
- A- (Excellent) rating from A.M. Best
- Distribution through agencies and strategic partners
 - Over 3,804 agencies (includes 40 Anthem Blue Cross of California agencies) at 6/30/2016
 - ➤ Independent agencies generated 76% of in-force premiums at 6/30/2016
 - Strategic Partners include ADP, Paychex and Anthem Blue Cross of California
- Writing in 33 states and the District of Columbia
 - Operate in approximately 90% of total market
 - Long-term goal to operate in all of the contiguous United States, except monopolistic states
- \$7,249 average policy size / 84,768 in-force policies / \$615 million in-force premium at 06/30/16

Selectively expanding footprint



2000	2002	2006	2007	2008	2009–2014	2015	2016
1913 – 1999: State WC fund in NV	Acquisition, book of business in CA,	2005: Formation of mutual holding co	Demutualization and IPO; entry into FL, IL	Acquisition of AmCOMP Incorporated,	Focus on growth in existing states; entry into New	Build out national platform; entry	Entry into New York
2000: Privatization	UT, ID, MT, CO	2006: Entry into TX, AZ	and OR	entry into IA	Jersey	into Michigan	

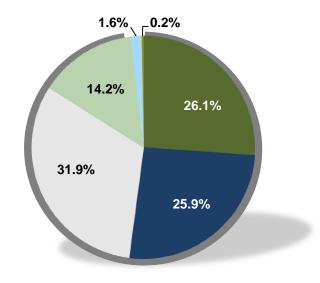


Low Risk Focus

Underwriting focus on select low to medium hazard groups A - D

EMPLOYERS® Top 10 types of insureds:

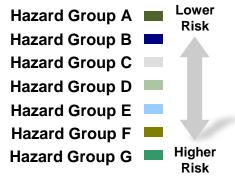
- Restaurants
- Automobile Service or Repair Shops
- · Hotels, Motels, and Clubs
- Dentists, Optometrists, and Physicians
- · Gasoline Stations
- · Wholesale Stores
- Real Estate Management
- Apparel Manufacturing
- · Groceries and Provisions
- Schools-Colleges and Religious Organizations



Hazard Group Percentage at June 30, 2016 98.1% in Hazard Groups A – D

Data shown as a % of in-force premium

NCCI Hazard Groups





Q2 2016 Highlights

Comparisons are Q2 2016 relative to Q2 2015 unless otherwise stated

Net Income

- GAAP net income of \$26.3 million, down 10.0%
- Net income before the LPT of \$18.7 million, up 6%

Operating Income

• \$14.9 million, down 10% principally due to four random large losses totaling \$6.5 million in excess of expected large losses

Return on Equity (ROE)

• Twelve month GAAP ROE of 12.8%, down 3.6 percentage points

Operating Return on Equity (OROE)

• 6.7%, down 1.5 percentage points

Book Value per Share (BVPS)

- GAAP BVPS of \$26.04, up 17%
- BVPS of \$31.60, up 11%
- Adjusted BVPS of \$27.82, up 9%

Combined Ratio

- GAAP combined ratio of 94.5%, up 2.5 percentage points
- Combined ratio before the LPT of 98.8%, flat year-over-year

Capital Management

- Repurchased 204,954 shares for \$5.9 million during Q2 2016
- Ordinary dividend of \$0.09 per share for Q3 2016



Strategies Implemented

Markets are competitive with flat to declining loss costs reflected in rates; Focus on operating return on equity

Three-company pricing platform in California with territorial multipliers

- •Increased prices for underperforming class codes
- Non-renewed under-performing business, particularly in Southern California

Accelerated claims settlement

Technology

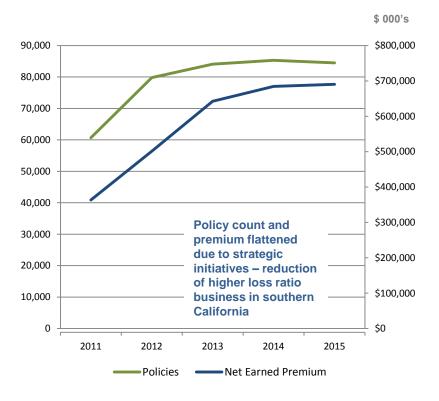
- Predictive analytics
- Policy administration

Targeting attractive classes of business inside and outside California – national distribution expansion



Growth and Rates

Growth: policies, net earned premium



- Markets characterized by competition and flattening / declining rates nationally, continuing low yields challenging net investment income and driving more favorable workers' comp underwriting profitability
- Final audit premium contribution increased in second half of 2015 throughout 2016 (increase of \$10.3 million in Q2, 2016)

	Q2 2016	Q2 2015	YoY % Change
In-force Premiums (\$million)			
California Other TOTAL	347.0 <u>267.5</u> 614.5	363.1 <u>264.5</u> 627.6	-4.4% 1.1% -2.1%
In-force Policies			
California Other TOTAL	42,858 <u>41.910</u> 84,768	45,404 39,368 84,772	-5.6% 6.5% 0.0%

	AS	oi June 30, 20	10
		OY % Change	
	Overall	California	Other
Average in-force policy size	(2.1)	1.3	(5.0)
In-force payroll exposure	1.0	0.2	1.4
Net rate	(3.0)	(4.7)	(0.3)

Ac of June 20 2016

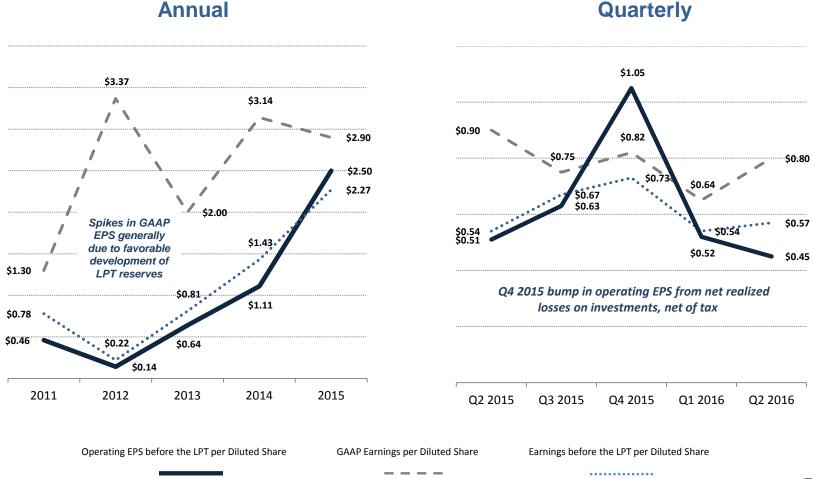
• Net rate. Net rate, defined as total premium in-force divided by total insured payroll exposure, is a function of a variety of factors, including rate changes, underwriting risk profiles and pricing, and changes in business mix related to economic and competitive pressures.



Performance – Earnings Per Share

Increasing EPS, reflecting increased underwriting profitability

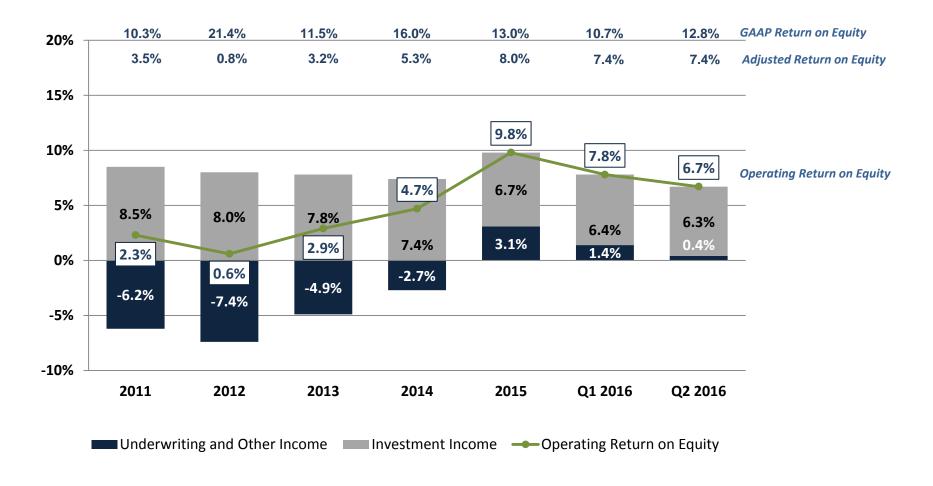
GAAP EPS, EPS Before the LPT, Operating EPS





GAAP ROE, Adjusted ROE and Components of Operating ROE

Increased returns, generally reflecting increased underwriting profitability

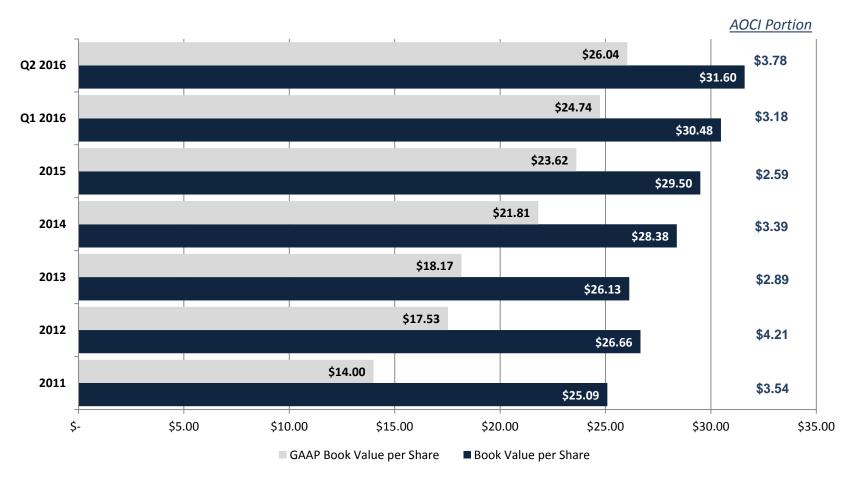




Performance – Book Value Per Share

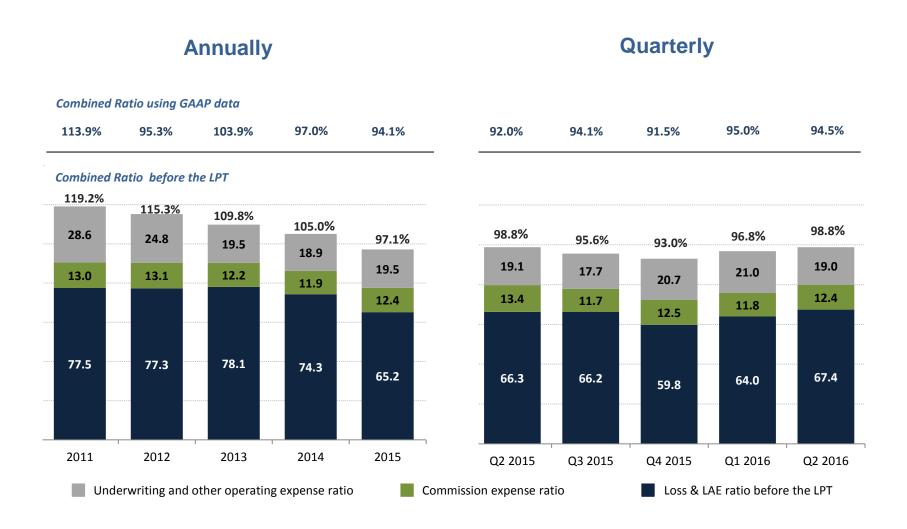
Increasing book values per share impacted by accumulated other comprehensive income (AOCI) and non-GAAP measure also impacted by declining deferred reinsurance gain – LPT

Book value per share – GAAP and book value, including deferred reinsurance gain – LPT





Improved Calendar Year Combined Ratio



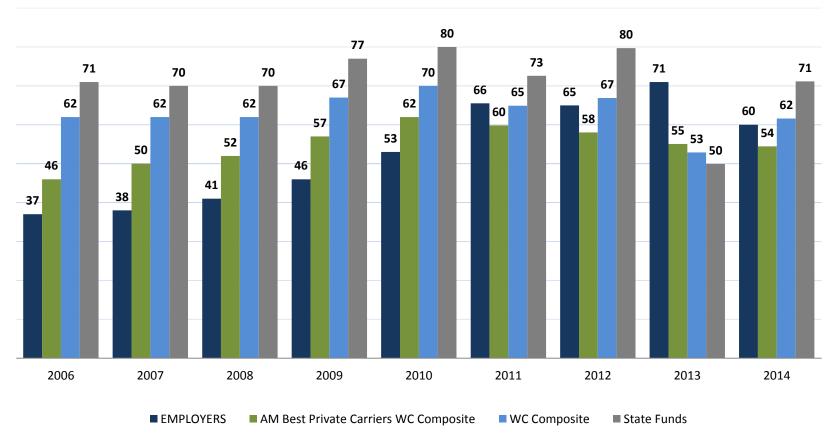




Statutory Calendar Year Pure Loss Ratios

EMPLOYERS® long history of historically low loss ratios (%)

(Excluding accounting impacts of the LPT)

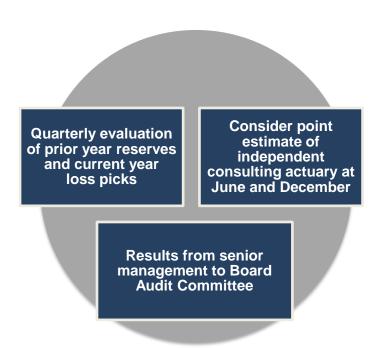


A.M. Best data, or derived from A.M. Best data as of 07/15/2015 --- 2013 data is an anomaly



History of Reserve Strength

Reserve review



Reserve development







Superior Claims Management

In-house medical management staff

Manage care and medical costs

Rigorous quality assurance processes

Compliance with best practices and regulatory requirements

Comprehensive fraud program

\$6.9 million savings in 2015

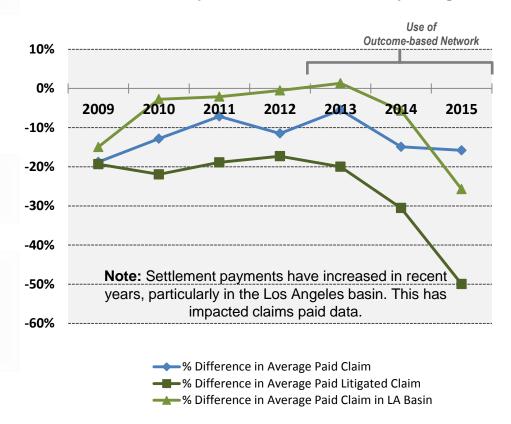
Pharmacy benefit management program

 \$6.9 million savings in 2015, an increase of 23% or \$10.9 million over 2014 due to the implementation of a pharmacy-benefit network (PBN) in California

Increased settlement of aged claims

Claims professionals average over a decade of experience

Percent difference in the average cost per paid claim in <u>California</u> for EMPLOYERS® compared to the California industry average



Source: California Workers' Compensation Institute, data - As of December 31, 2015



Strong Capital Position

ACTIVE CAPITAL MANAGEMENT

- •50% increase in Q1 2016 cash dividend to \$0.09/share; \$0.09 dividend/share declared for Q3 2016 on 7/27/16
- •\$50 million two-year share repurchase program authorized by Board of Directors in February 2016, approximately \$43 million remaining at 6/30/16
- •Since IPO in 2007, deployed nearly \$450 million through share repurchases, dividends

FINANCIAL FLEXIBILITY

- •\$79.4 million cash and securities at parent company
- •Low debt ratio at 6/30/16
- •Our insurance subsidiaries are each members of the Federal Home Loan Bank of San Francisco provides access to collateralized advances (none have advances under these credit facilities)

GROWTH IN BOOK VALUE PER SHARE

- •GAAP book value per share increase of 17% YoY
- Book value per share (including deferred LPT gain) growth of 11% YoY
- Adjusted book value per share (excluding AOCI) growth of 9% YoY

STRONG STATUTORY CAPITAL

Statutory capital of \$755.5 million at 6/30/16

\$2.5 BILLION INVESTED ASSETS

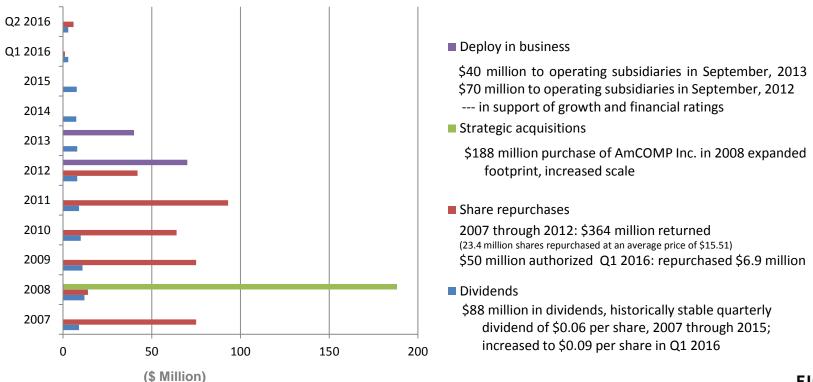
HIGH QUALITY REINSURANCE



Capital Deployment

Uses of capital

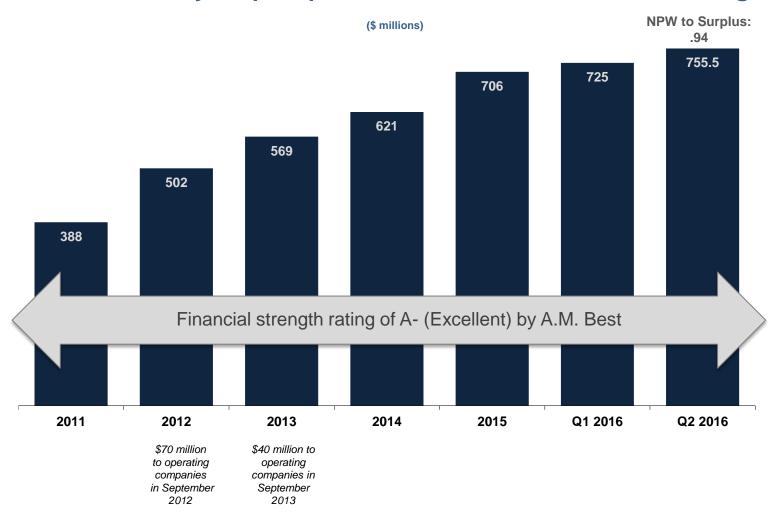
- Support business operations by maintaining capital levels commensurate with our desired ratings
 from independent rating agencies, satisfying regulatory constraints and legal requirements and
 sustaining a level of financial flexibility to prudently manage our business through insurance and
 economic cycles while allowing us to take advantage of investment opportunities, including mergers
 and acquisitions and related financings, as and when they arise.
- Going forward, the return of capital is not expected to exceed operating income.





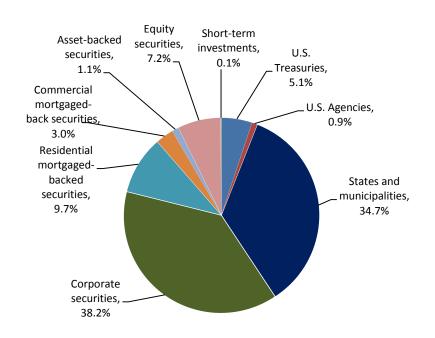
Statutory Surplus

Solid statutory surplus provides a solid basis for underwriting





High Quality Investment Portfolio



\$2.5 billion fair market value

June 30, 2016

- Fixed maturities have an average weighted rating of AA-
- 3.2% average pre-tax book yield
- 3.7% tax equivalent book yield
- Effective duration of 4.1





High Quality Reinsurance

Reinsurance management

Maintain a high quality reinsurance program Long-term relationships with lead reinsurers Focus on select small business provides a natural dispersion of Rated A or Better exposure across markets

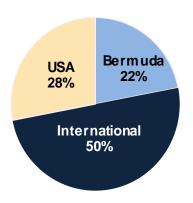
Program structure, effective 7/1/16

Limits of \$200M

Retention of \$10M (increased from \$7 million)

Maximum any one life - \$20 million

Reinsurers by Market





Key Strengths



- OVER 100 YEAR OPERATING HISTORY
- Strong underwriting franchise with established presence in attractive markets
- Realized growth, expense management, improving operating ratios
- Unique, long-standing strategic distribution relationships
- Conservative risk profile and prudent capital management
- Solid financial position and strong balance sheet
- Experienced management team with deep knowledge of workers' compensation
- Demonstrated ability to manage through challenging operating conditions



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Appendix



Glossary of Financial Measures and Reconciliation of Non-GAAP Financial Measures to GAAP

The Company uses the following measures to evaluate its financial performance for the periods presented. Certain measures are considered non-GAAP financial measures under applicable SEC rules and include or exclude certain items not ordinarily included or excluded in the most comparable GAAP financial measures.

These non-GAAP financial measures exclude impacts related to the LPT Agreement deferred reinsurance gain. The 1999 LPT Agreement was a non-recurring transaction that does not result in ongoing cash benefits and, consequently, the Company believes these non-GAAP measures are useful in providing stockholders and management a meaningful understanding of the Company's operating performance. Some of these measures also exclude net realized gains, net of taxes, and/or accumulated other comprehensive income, net of taxes, and amortization of intangibles, net of taxes. Management believes these are important indicators of how well the Company creates value for its stockholders through its operating activities and capital management. These measures, as defined, are helpful to management in identifying trends in the Company's performance because the items excluded have limited significance in current and ongoing operations or can be impacted by both discretionary and other economic factors and may not represent operating trends.

The Company strongly urges stockholders and other interested persons not to rely on any single financial measure to evaluate its business. The non-GAAP measures are not a substitute for GAAP measure and investors should be careful when comparing the Company's non-GAAP financial measures to similarly titled measures used by other companies. Other companies may calculate these measures differently, and, therefore, these measures may not be comparable. Reconciliations of non-GAAP financial measures to their most directly comparable GAAP measures are provided in the following discussion.



Loss Portfolio Transfer (LPT)

Retroactive 100% quota share reinsurance coverage for all losses 6/30/95 and prior Gain on transaction booked as statutory surplus; deferred and amortized under GAAP

Non-recurring transaction with no ongoing cash benefits or charges to current operations 3 Reinsurers: Chubb (ACE), Berkshire (NICO), XL Collateralized under agreement: largely cash/short-term securities, US Treasuries, and Wells Fargo stock

Gain includes favorable adjustments to LPT ceded reserves and adjustments in contingent commission such that the current gain represents the balance that would have existed at the inception of the LPT Agreement

Contract	
	(\$ million)
Total Coverage	\$2,000
Original Reserves (Liabilities) Transferred	\$1,525
Consideration	775
Gain at 6/30/1999	\$ 750
Subsequent LPT reserve adjustments	(337)
Subsequent LPT contingent commission adjustments	67
Gain at 6/30/16	\$ 481

Accounting at 6/30/16	
	(\$ million)
Statutory Surplus Created	\$ 481.0
Cumulative Amortization To Date	\$ (300.3)
GAAP: Deferred Reinsurance Gain – LPT Agreement	\$180.7

Claims 6/30/1995 and prior: 2,455 claims open as of 6/30/16 with 6.5% closing each year

Remaining liabilities at 6/30/16: \$479.4 million



Reconciliation of Net Income to Net Income Before Impact of the LPT and Operating Income

	7.6 11.6 18.7 17.6 3.9 1.2 0.1 0.1					Year-to-	dat	te as of											
		June 30, 2016 2015 26.3 \$ 29.2 7.6 11.6 18.7 17.6 3.9 1.2				June 30,				Years Ended December 31,									
(In millions)		2016		2015		2016		2015		2015		2014	:	2013	2	1012		2011	
Net income	\$	26.3	\$	29.2	\$	47.3	\$	43.2		94.4		100.7		63.8		106.9		48.6	
Less: Impact of the LPT Agreement		7.6		11.6		10.7		14.8		20.4		55.0		37.9		99.9		19.3	
Net income before impact of the LPT		18.7		17.6		36.6		28.4		74.0		45.7		25.9		7.0		29.3	
Less: Net realized gains on investments, net of taxes		3.9		1.2		4.9		2.0		(7.0)		10.6		6.2		3.3		13.1	
Plus: Amortization of intangibles, net of taxes		0.1		0.1		0.1		0.2		0.3		0.5		0.6		0.8		1.0	
Operating income	\$	14.9	\$	16.5	\$	31.8	\$	26.6	\$	81.3	\$	35.6	\$	20.3	\$	4.5	\$	17.2	

- Net Income before impact of the LPT Agreement is net income less (a) amortization of deferred reinsurance gain—LPT Agreement; (b) adjustments to LPT Agreement ceded reserves; and (c) adjustments to contingent commission receivable—LPT Agreement.
- Deferred reinsurance gain—LPT Agreement (Deferred Gain) reflects the unamortized gain from the LPT Agreement. Under GAAP, this gain is deferred and amortized using the recovery method, whereby the amortization is determined by the proportion of actual reinsurance recoveries to total estimated recoveries, except for the contingent profit commission, which is amortized through June 30, 2024. The amortization is reflected in losses and LAE.
- Operating income is net income before the impact of the LPT excluding net realized gains on investments, net of taxes, and amortization of intangibles, net of taxes.



Reconciliation of Net Income per Share to Operating Income per Share

	Three Mo	onths	Ended		Year-to-	-dat	e as of					
	Jui	ne 30,			Jur	ne 30	0,		Years E	Ended Deceml	per 31,	
	2016		2015		2016		2015	2015	2014	2013	2012	2011
Weighted average shares outstanding												
Basic	32,629,525	32	,066,981	32	,521,672		31,906,401	32,070,911	31,529,621	31,142,534	31,476,056	37,284,425
Diluted	33,044,099	32	,507,496	32	,953,524		32,483,230	32,561,453	32,069,069	31,938,167	31,722,057	37,509,087
Basic earnings per common share												
Net income	\$ 0.81	\$	0.91	\$	1.45	\$	1.35	2.94	3.19	2.05	3.40	1.30
Less: Impact of the LPT Agreement	0.24		0.36		0.32		0.46	0.63	1.74	1.22	3.18	0.51
Net income before the impact of the LPT	0.57		0.55		1.13		0.89	2.31	1.45	0.83	0.22	0.79
Less: Net realized gains on investments, net of taxes	0.11		0.04		0.15		0.07	(0.22)	0.34	0.20	0.10	0.35
Plus: Amortization of intangibles, net of taxes							0.01	0.01	0.02	0.02	0.02	0.02
Operating income per basic share	\$ 0.46	\$	0.51	\$	0.98	\$	0.83	2.54	1.13	0.65	0.14	0.46
Diluted earnings per common share												
Net income	\$ 0.80	\$	0.90	\$	1.44	\$	1.33	2.90	3.14	2.00	3.37	1.30
Less: Impact of the LPT Agreement	0.23		0.36		0.33		0.46	0.63	1.71	1.19	3.15	0.52
Net income before the impact of the LPT	0.57		0.54		1.11		0.87	2.27	1.43	0.81	0.22	0.78
Less: Net realized gains on investments, net of taxes	0.12		0.03		0.15		0.06	(0.21)	0.33	0.19	0.10	0.35
Plus: Amortization of intangibles, net of taxes	_		_				0.01	0.02	0.01	0.02	0.02	0.03
Operating income per diluted share	\$ 0.45	\$	0.51	\$	0.96	\$	0.82	2.50	1.11	0.64	0.14	0.46



Reconciliation of Stockholders' Equity to Stockholders' Equity Including the Deferred Gain and Adjusted Stockholders' Equity

	\$ 845.3 \$ at 180.7 and 1,026.0								Years Ended		
	Jun 2016 \$ 845.3 t 180.7 d 1,026.0 122.8 \$ 903.2 32,463,660 \$ 31.60			,					December 31,		
(in millions, except share data)		<u>2016</u>		<u>2015</u>		201	<u>15</u>	<u>2014</u>	<u>2013</u>	2012	<u>2011</u>
Stockholders' equity	\$	845.3	\$	714.5	5	\$ 7	760.8	\$ 686.8	\$ 568.7	\$ 539.4	\$ 462.0
Deferred reinsurance gain-LPT Agreement		180.7		195.1		1	189.5	207.0	249.1	281.0	365.9
Stockholders' equity including the Deferred Gain		1,026.0		909.6		g	950.3	893.8	817.8	820.4	827.9
Less: Accumulated other comprehensive income, net		122.8		89.5			83.6	106.9	90.4	129.5	116.7
Adjusted stockholders' equity	\$	903.2	\$	820.1	,	\$ 8	866.7	\$ 786.9	\$ 727.4	\$ 690.9	\$ 711.2
Common shares outstanding		32,463,660		32,036,774		32,216	6,480	31,493,828	31,299,930	30,771,479	32,996,809
Book value per share	\$	31.60	\$	28.39		\$ 2	29.50	\$ 28.38	\$ 26.13	\$ 26.66	\$ 25.09
Adjusted book value per share		27.82		25.60		2	26.90	24.99	23.24	22.45	21.55
GAAP book value per share		26.04		22.30		2	23.62	21.81	18.17	17.53	14.00

- GAAP book value per share is stockholders' equity divided by the number of common shares outstanding.
- Stockholders' Equity Including the Deferred Gain is stockholders' equity including the Deferred reinsurance gain—LPT Agreement.
- Average Stockholders' Equity Including the Deferred Gain is the sum of stockholders' equity including the deferred gain at the beginning and end of each of the periods presented divided by two.
- Average stockholders' equity is the sum of stockholders' equity at the beginning and end of each of the periods presented divided by two.
- Adjusted stockholders' equity is stockholders' equity including the Deferred Gain, less accumulated other comprehensive income, net.
- Average adjusted stockholders' equity is the average of stockholders' equity including the deferred reinsurance gain-LPT Agreement, less accumulated other comprehensive income, net, for all quarters included in the calculation.
- Book value per share is stockholders' equity including the Deferred Gain divided by the number of common shares outstanding.
- Adjusted book value per share is adjusted stockholders' equity divided by the number of common shares outstanding.

Reconciliation of Operating Return on Equity and Adjusted Return on Equity to Return on Equity

	Three Mon	ths I	Ended	Year-to-D	ate	as of			Ye	ars Ende	d		
	June	30,		June	30				Dec	cember 3	31,		
(in millions, except for percentages)	2016		2015	2016		2015	2015	2014		2013		2012	2011
Annualized operating income	\$ 59.6	\$	66.0	\$ 63.6	ç	53.2							
Operating income							\$ 81.3	\$ 35.6	\$	20.3		\$ 4.5	\$ 17.2
Average adjusted stockholders' equity	895.0		809.2	885.0		803.5	826.8	757.2		709.2		701.1	744.1
Operating return on equity	6.7 %		8.2 %	7.2 %		6.6 %	9.8 %	4.7 %		2.9	%	0.6 %	2.3 %
Annualized net income before impact of the LPT	\$ 74.8	\$	70.4	\$ 73.2	Ş	56.8							
Net income before impact of the LPT							\$ 74.0	\$ 45.7	\$	25.9		\$ 7.0	\$ 29.3
Average stockholders' equity including the Deferred Gain	1,008.1		911.6	988.2		901.7	922.1	855.8		819.1		824.2	844.5
Adjusted return on equity	7.4 %		7.7 %	7.4 %		6.3 %	8.0 %	5.3 %		3.2	%	0.8 %	3.5 %
Annualized net income	\$ 105.2	\$	116.8	\$ 94.6	Ş	86.4							
Net income							\$ 94.4	\$ 100.7	\$	63.8		\$ 106.9	\$ 48.6
Average stockholders' equity	824.5		712.0	803.1		700.7	723.8	627.8		554.1		500.7	469.8
Return on equity	12.8 %		16.4 %	11.8 %		12.3 %	13.0 %	16.0 %		11.5	%	21.4 %	10.3 %

- · Operating return on equity is the ratio of annualized operating income to adjusted average stockholders' equity for the periods presented.
- · Adjusted return on equity is the ratio of annualized net income before the LPT to average stockholders' equity including the Deferred Gain.
- Return on equity is the ratio of annualized net income to average stockholders' equity for the periods presented.



Calculation of Combined Ratio before the Impact of the LPT Agreement and Reconciliation to Current Accident Period Combined Ratio

				Υ	ear-to-Da		as of									
	As of Ju	ıne 3			June	30,						led Marc				
(in millions, except for percentages)	2016		2015		<u>2016</u>		2015	Dec-15		Dec-14	D	ec-13	С	ec-12	- 1	Dec-11
Net premiums earned	\$ 176.9	\$	170.6	\$	349.5	\$	329.6	\$ 690.4	\$	684.5	\$	642.3	\$	501.5	\$	363.4
Losses and loss adjustment expenses	111.7		101.5		219.0		207.7	429.4		453.4		463.6		287.9		262.5
Loss & LAE ratio	63.1%		59.5%		62.7%		63.0%	62.2%		66.2%		72.2%		57.4%		72.2%
Amortization of Deferred Gain related to losses	\$ 2.2	\$	2.3	\$	4.8	\$	4.8	\$ 9.5	\$	11.2	\$	12.9	\$	15.4	\$	17.1
Amortization of Deferred Gain related to contingent commission	0.5		0.5		1.0		1.0	1.9		1.9		1.7		1.6		1.1
LPT Reserve Adjustments	3.1		6.4		3.1		6.4	6.4		31.1		19.0		73.3		0.0
LPT Contingent Commission Adjustment	1.8		2.4		1.8		2.6	2.6		10.8		4.3		9.6		1.1
Loss & LAE before impact of LPT	\$ 119.3	\$	113.1	\$	229.7	\$	222.5	\$ 449.8	\$	508.4	\$	501.5	\$	387.8	\$	281.8
Impact of LPT	4.3%		6.8%		3.0%		4.5%	3.0%		8.0%		5.9%		19.9%		5.3%
Loss & LAE ratio before impact of LPT	67.4%		66.3%		65.7%		67.5%	65.2%		74.3%		78.1%		77.3%		77.5%
Commission expense	\$ 21.9	\$	22.9	\$	42.2	\$	41.6	\$ 85.4	\$	81.4	\$	78.3	\$	65.6	\$	47.3
Commission expense ratio	12.4%		13.4%		12.1%		12.6%	12.4%		11.9%		12.2%		13.1%		13.0%
Underwriting & other operating expenses	\$ 33.6	\$	32.5	\$	69.9	\$	66.0	\$ 135.2	\$	129.1	\$	125.3	\$	124.6	\$	104.2
Underwriting & other operating expenses ratio	19.0%		19.1%		19.9%		20.1%	19.5%		18.9%		19.5%		24.8%		28.7%
Total expenses	\$ 167.2	\$	156.9	\$	331.1	\$	315.3	\$ 650.0	\$	663.9	\$	667.2	\$	478.1	\$	414.0
Combined ratio	94.5%		92.0%		94.7%		95.7%	94.1%		97.0%		103.9%		95.3%		113.9%
Total expense before impact of the LPT	\$ 174.8	\$	168.5	\$	341.8	\$	330.1	\$ 670.40	\$	718.90	\$ 7	05.10		578.07	\$	433.30
Combined ratio before the impact of the LPT	98.8%		98.8%		97.8%		100.2%	97.1%		105.0%		109.8%		115.3%		119.2%
Reconciliations to Current Accident Period Combined Ratio:																
Losses & LAE before impact of LPT	\$ 119.3	\$		\$	229.7	\$	222.5	\$ 449.8	\$	508.4	\$	501.5	\$	387.8	\$	281.8
Plus: Favorable (unfavorable) prior period reserve development	2.0		0.3		2.3		(1.4)	7.2		(4.6)		(6.9)		(1.8)		(1.1)
Accident period losses & LAE before impact of LPT	\$ 121.3	\$	113.4	\$	232.0	\$	221.1	\$ 457.0	\$	503.8	\$	494.6	\$	386.0	\$	280.7
Losses & LAE ratio before impact of LPT	67.4%		66.3%		65.7%		67.5%	65.2%		74.3%		78.1%		77.3%		77.5%
Plus: Favorable (unfavorable) prior period reserve development ratio	1.2		0.2		0.7		(0.4)	1.0		(0.7)		(1.1)		(0.3)		(0.3)
Accident period losses & LAE ratio before impact of LPT	68.6%		66.5%		66.4%		67.1%	66.2%		73.6%		77.0%		77.0%		77.2%
Combined ratio before impact of the LPT	98.8%		98.8%		97.8%		100.2%	97.1%		105.0%		109.8%		115.3%		119.2%
Plus: Favorable (unfavorable) prior period reserve development ratio	1.2		0.2		0.7		(0.4)	1.0		(0.7)		(1.1)		(0.3)		(0.3)
Accident period combined ratio before impact of LPT	100.0%		99.0%		98.5%		99.8%	98.1%		104.3%		108.7%		115.0%		118.9%

Calculation of Combined Ratio before the Impact of the LPT Agreement and Reconciliation to Current Accident Period Combined Ratio (continued)

- Gross Premiums Written. Gross premiums written is the sum of both direct premiums written and assumed premiums written before the effect of ceded reinsurance. Direct premiums written represents the premiums on all policies the Company's insurance subsidiaries have issued during the year.

 Assumed premiums written represents the premiums that the insurance subsidiaries have received from an authorized state-mandated pool.
- Net Premiums Written. Net premiums written is the sum of direct premiums written and assumed premiums written less ceded premiums written. Ceded premiums written is the portion of direct premiums written that are ceded to reinsurers under reinsurance contracts. The Company uses net premiums written, primarily in relation to gross premiums written, to measure the amount of business retained after cession to reinsurers.
- Losses and LAE before impact of the LPT Agreement. Losses and LAE less (a) amortization of Deferred Gain; (b) adjustments to LPT Agreement ceded reserves; and (c) adjustments to contingent commission receivable—LPT Agreement.
- Losses and LAE Ratio. The losses and LAE ratio is a measure of underwriting profitability. Expressed as a percentage, it is the ratio of losses and LAE to net premiums earned.
- · Commission Expense Ratio. The commission expense ratio is the ratio (expressed as a percentage) of commission expense to net premiums earned.
- Underwriting and Other Operating Expense Ratio. The underwriting and other operating expense ratio is the ratio (expressed as a percentage) of underwriting and other operating expense to net premiums earned.
- Combined Ratio. The combined ratio represents a summary percentage of claims and expenses to net premiums earned. The combined ratio is the sum of the losses and LAE ratio, the commission expense ratio, and the underwriting and other operating expense ratio.
- Combined Ratio before impacts of the LPT Agreement. Combined ratio before impacts of LPT is the GAAP combined ratio before (a) amortization of deferred reinsurance gain—LPT Agreement; (b) adjustments to LPT Agreement ceded reserves; and (c) adjustments to contingent commission receivable—LPT Agreement.

